

ALA4 Stop Delivery/Recall - Replacing fuel supply line in engine compartment

Version 1

IMPORTANT REMINDER

IT IS A VIOLATION OF FEDERAL LAW FOR DEALERS TO DELIVER TO CUSTOMERS NEW VEHICLES IN THEIR INVENTORY AFFECTED BY THIS NOTIFICATION UNTIL THESE VEHICLES ARE REMEDIED.

DEALERS SHOULD NOT SELL, LEASE, RENT, OR LOAN ANY NEW OR USED VEHICLES IN DEALER INVENTORY AFFECTED BY THIS NOTIFICATION PRIOR TO REMEDY. DEALERS GROUNDING LEASE RETURNS SHOULD REMEDY ALL AFFECTED GROUNDED VEHICLES.

Overview

On some of the affected vehicles, the fuel line quick connector may not have met the design specification, potentially resulting in a fuel leak under certain conditions. A fuel leak, in the presence of an ignition source, can increase the risk of a fire.

To prevent this, the fuel supply line in the engine compartment must be replaced.

Please arrange for this measure to be carried out on the affected vehicles immediately as soon as the required parts are available.

Parts Situation

NOTE: Initial parts allocation for dealer inventory and urgent customer requests is being processed and shipped by Parts Distribution Centers and should arrive by next week or sooner.

Additional parts to remedy remaining affected vehicles will be available in the near future. Please do not attempt to order additional parts at this time.

Model type	Cayenne Turbo (9YA) Cayenne Turbo S E-Hybrid (9YA) Cayenne Turbo Coupé (9YB) Cayenne Turbo S E-Hybrid Coupé (9YB)
Model year	from 2019 to 2020
Number	2,178

Important information for dealing with blocked vehicles and vehicles that have already been delivered to customers:

- Blocked vehicles: For processing blocked vehicles or escalated customer cases, please use the fuel supply line with Part No.: PAB13398600.

Use campaign scope 1 for warranty processing.

- Vehicles that have already been delivered to customers: For processing vehicles that have already been delivered to customers, please use the fuel supply line with Part No.: 00004391199. This should be available from week 30/2020. Use campaign scope 2 for warranty processing.

Parts required

- For blocked vehicles

Part No.	Designation	Quantity/vehicle	Parts return*
PAB13398600	Fuel supply line	1 ea.	No

* The parts must be stored until such a time as the related warranty or campaign claim has been credited. If a barcode is generated with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

Parts required

- For vehicles that have already been delivered to customers

Part No.	Designation	Quantity/vehicle	Parts return*
00004391199	Fuel supply line	1 ea.	No

* The parts must be stored until such a time as the related warranty or campaign claim has been credited. If a barcode is generated with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

Warranty processing

Scope 1: Only valid for vehicles affected by the Stop Sale Campaign

Damage code	ALA4 99 000
Repair code	2
Working time	31 TU

Scope 2:

Damage code	ALA4 99 000
Repair code	2
Working time	47 TU

Please enter the campaign that was carried out for vehicles that have already been delivered in the Warranty and Maintenance booklet.

Further information

Work instruction	TI No. 80/20, Group 2, Service, ALA4
Vehicle list and allocation	See PCSS or attached VIN list for reference
Technical Information*	See PCSS or attached TI for reference

[9YA 9YB 2 80-20 ALA4 - Replacing the Fuel Supply Line in the Engine Compartment \(Stop Delivery - Recall Campaign\).pdf](#)

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