



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 20, 2020

Mr. Walter Lewis  
Regulatory Affairs, Sr. Manager  
Porsche Cars North America, Inc.  
One Porsche Drive  
Atlanta, GA 30354

NEF-150SS  
20V-270

**Subject:** Fuel Line Quick Connector May Leak

Dear Mr. Lewis:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PORSCHE/CAYENNE/2019-2020  
PORSCHE/CAYENNE HYBRID/2020

**Mfr's Report Date:** May 13, 2020

**NHTSA Campaign Number:** 20V-270

**Components:**

FUEL SYSTEM, GASOLINE:DELIVERY:HOSES, LINES/PIPING, AND FITTINGS

**Potential Number of Units Affected:** 2,178

**Problem Description:**

Porsche Cars North America, Inc. (Porsche) is recalling certain 2019-2020 Cayenne and 2020 Cayenne Turbo and Turbo S Hybrid vehicles. The fuel line quick connector located in the engine compartment may leak.

**Consequence:**

A fuel leak in the presence of an ignition source can increase the risk of a fire.

**Remedy:**

Porsche will notify owners, and dealers will replace the fuel line and quick connector, free of charge. The recall is expected to begin July 10, 2020. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is ALA4.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement