

Part 573 Safety Recall Report

20V-269

Manufacturer Name : Forest River, Inc.**Submission Date :** MAY 13, 2020**NHTSA Recall No. :** 20V-269**Manufacturer Recall No. :** 22-1166**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 22

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2020-2021 Forest River Inc. Vibe VBT16RB-OR and VBT17DB-OR

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The refrigerator vent on the roof is missing. Using production records, we were able to determine the scope of vehicles affected.

VBT16RB-OR 2020 10

VBT17DB-OR 2020 7

VBT17DB-OR 2021 5

TOTAL 22

Production Dates : NOV 05, 2019 - MAR 10, 2020

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : The roof vent for the refrigerator may be missing.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Without the roof vent, there may not be enough ventilation, which may lead to a fire, or carbon monoxide poisoning causing personal injury or property damage.

Description of the Cause : During the manufacturing process, the roof vent for the refrigerator was not installed which is required proper ventilation and cooling.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

On 5/5/2020 Forest River's Vibe Plant received information from a dealer stating the roof vent for the refrigerator was missing. The Customer service manager, plant manager and general manager began investigating.

On 5/6/2020 and 5/7/2020 While investigating, the manufacturing plant found that during production of these two specific models it was discovered that the roof vent was not installed.

On 5/11/2020 Forest River's Office of Corporate Compliance was notified of this information.

On 5/12/2020 Forest River's Corporate Recall Committee conducted an emergency meeting and voted to recall

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge. A Forest River Inc. authorized service center will need to perform the repair. A vent will be installed on the roof for the refrigerator to allow for proper ventilation.

What is the Forest River Customer Service Phone Number? (503)
831-5413

How Remedy Component Differs from Recalled Component : The vehicle will now be equipped with a vent on the roof for the refrigerator.

Identify How/When Recall Condition was Corrected in Production : This was corrected in production the week of 5/5/2020

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 22, 2020 - JUN 22, 2020

Planned Owner Notification Date : JUN 22, 2020 - JUN 22, 2020

* NR - Not Reported