



## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle(s) with the VIN(s) indicated on the enclosed owner response cards.

**AUTOCAR, LLC SAFETY RECALL ACX-2002  
NHTSA RECALL NO. 20V257  
TRANSPORT CANADA NO. 2020-224**

**July 2020**

**Dear Autocar Truck Owner**

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Autocar, LLC has determined that a defect, which relates to motor vehicle safety, exists in 80, 2015-2020 model year Xpeditor chassis. These chassis were manufactured between March 7, 2015 and March 5, 2020 with non-sequential serial numbers in the range of 219749 through 233096. Our records indicate that your vehicle was manufactured within this time period and may contain the defect described herein.

**MODELS  
AFFECTED:**

Autocar Xpeditor MY 2015-2020

**COMPONENTS  
AFFECTED:**

The automatic traction control may not be properly configured and may not function as designed.

**SAFETY DEFECTS  
AND POTENTIAL  
RISKS:**

The automatic traction control may not function as designed, increasing the risk of a crash, personal injury or property damage.

**REPAIR  
REQUIRED:**

The automatic traction control will be reprogrammed at no charge.

**TIME REQUIRED  
FOR THE REPAIR:**

The labor time to repair your vehicle is .50 hour.

**WHAT YOU  
SHOULD DO:**

To have your vehicle repaired, contact your local authorized Autocar service site or email [warranty@autocartruck.com](mailto:warranty@autocartruck.com).





**PRIOR REPAIRS:**

If you have previously paid for repairs relating to this recall you may be entitled to recover the amount you paid for those repairs. Submit a copy of all documentation supporting your claim to Autocar at the address set forth below in the "Assistance" section.

**NOTICE  
REGARDING  
LEASED  
VEHICLES:**

If you are a Lessor (as defined below) of a vehicle affected by this notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles, as of the date of this Notice.

**OWNER RECALL  
RESPONSE CARD:**

The enclosed Owner Recall Response Card identifies your vehicle. Please complete this postage-paid card and return it to Autocar. If you do not own, have sold or have traded the vehicle identified on the card, please indicate that on the postage-paid card and return it to Autocar.

**ASSISTANCE**

If you need assistance with this recall, call our toll-free numbers below or write to Autocar at:

Autocar, LLC  
Service & Warranty Departments  
551 S. Washington St.  
Hagerstown, Indiana  
47346  
888-218-3611 (Toll Free)  
877-973-3486 (Toll Free)

You may also submit a complaint

to: Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue  
SE Washington, DC  
20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your vehicle.

Sincerely,

**AUTOCAR, LLC**