

Part 573 Safety Recall Report

20V-252

Manufacturer Name : Daimler Trucks North America LLC

Submission Date : MAY 15, 2020

NHTSA Recall No. : 20V-252

Manufacturer Recall No. : FL-849



Manufacturer Information :

Manufacturer Name : Daimler Trucks North America LLC

Address : 4747 N. Channel Avenue

Portland OR 97217-3849

Company phone : 800-745-8000

Population :

Number of potentially involved : 7,979

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2010-2020 Thomas Built Buses Saf-T-Liner HDX

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : On the affected Saf-T-Liner HDX School Buses with a specific rear emergency exit window.

Production Dates : APR 20, 2009 - DEC 10, 2018

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Noncompliance :

Description of the Noncompliance : On the affected school buses, letters on the instruction label for the rear emergency exit window measure less than the required 1cm. As per the requirements of FMVSS 217 5.5.3(b), these instructions shall be in letters at least 1 centimeter high.

FMVSS 1 : 217 - Bus emergency exits and window retention and release

FMVSS 2 : NR

Description of the Safety Risk : A non-compliance with FMVSS 217 Bus emergency exits and window retention and release may delay the reaction time for certain people to open the exit increasing the risk of injury in the event of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

End of March 2020, DTNA received a notification from NHTSA about a potential non-compliant emergency exit window label. Beginning of April 2020, TBB opened an investigation to determine the root cause and identify potential field exposure. End of April 2020, DTNA completed a review of warranty and field reports, and no reports or complaints were identified, however, DTNA was able to confirm there was a population of vehicles that may contain the issue. April 30, 2020, DTNA decided to conduct a voluntary non-compliance recall on certain school buses built with incorrect emergency exit window labels. May 14, 2020 amended 573 filing 'Describe the safety risk' section to provide clarity.

Description of Remedy :

Description of Remedy Program : Customers will be mailed a new label to attach to the exit window. Copies of the reimbursement plan will be submitted as a supplemental report when available. Customer notification will be done by first class mail using Daimler Trucks North America records to determine the customers affected.

How Remedy Component Differs NR
from Recalled Component :

Identify How/When Recall Condition NR
was Corrected in Production :

Recall Schedule :

Description of Recall Schedule : Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.

Planned Dealer Notification Date : JUL 03, 2020 - JUL 03, 2020

Planned Owner Notification Date : JUL 03, 2020 - JUL 03, 2020

* NR - Not Reported