



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 8, 2020

Mr. Glen Perlman  
President/General Counsel  
National Van Builders, Inc.  
800 Pine Street  
Attleboro, MA 02703

NEF-150MR  
20V-250

**Subject:** Seatbelt may not Restrain Occupant/FMVSS 209

Dear Mr. Perlman:

This letter serves to acknowledge National Van Builders, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/TRANSIT/2019-2020  
RAM/PROMASTER/2019

**Mfr's Report Date:** May 5, 2020

**NHTSA Campaign Number:** 20V-250

**Components:**

SEAT BELTS:FRONT:RETRACTOR

**Potential Number of Units Affected:** 5

**Problem Description:**

National Van Builders, Inc. (National Van Builders) is recalling certain vehicles based on 2019-2020 Ford Transit and 2019 Ram Promaster vans equipped with Freedman GO-ES foldaway seats. The seat belt retractor block out zone may have not been set correctly, potentially resulting in a seat belt that may not properly secure the occupant. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 209, "Seat Belt Assemblies."

**Consequence:**

An unsecured occupant has an increased risk of injury in the event of a crash.

**Remedy:**

National Van Builders will notify owners, and dealers will replace the retractors, free of charge. The recall is expected to begin May 26, 2020. Owners may contact Freedman customer service at 1-800-443-4540 or National Van Builders customer service at 1-800-527-7477.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received National Van Builders' proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

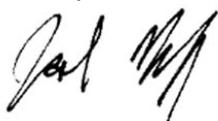
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please identify which company will be providing quarterly completion rate reports, National Van Builders or Freedman Seating.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Josh Neff".

Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement