

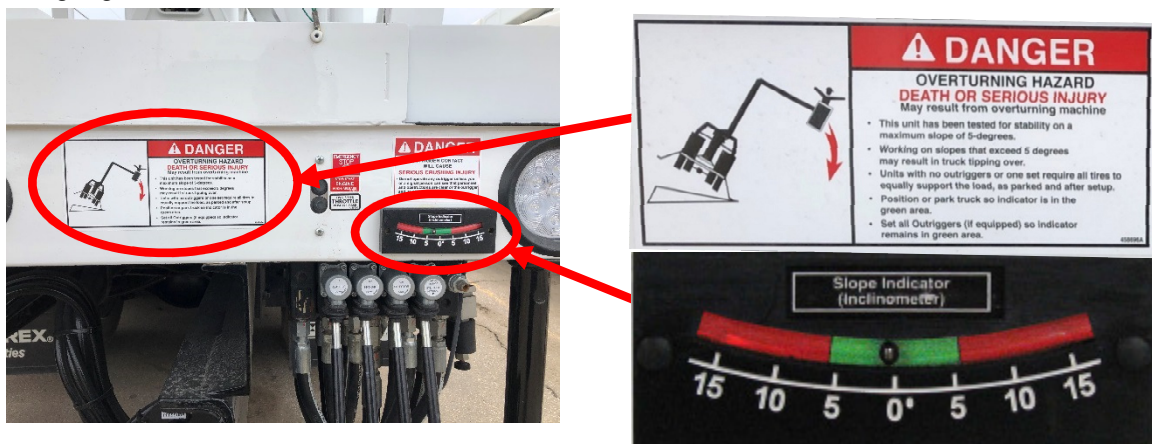
**Terex Utilities****SAFETY NOTICE****SN685****DATE:** 4/22/2020**REVISED:****TO:** Owners, Users, Dealers, and Installers**MODELS AFFECTED:** TL80 & TL80/112 Telescopic Aerial Devices**SUBJECT:** Incorrect Level Indicators and Decals**Issue:**

Terex TL80 & TL80/112 telescopic aerial devices, manufactured from March 2019 through March 2020, may be equipped with incorrect chassis slope indicators and overturning hazard decals. The unit must be level for use; however, the incorrect slope indicators and overturning hazard decals were installed which state that the unit can be used up to 5 degrees out of level. **If the unit is used with the chassis out of level it may result in an unstable condition which may cause the unit to tip increasing the risk of injury.**

**Action:****What the Owner Must Do:**

The owner must inspect their equipment and correct if required.

1. Immediately inform all users, operators, and supervisors that the chassis must be level before use.
2. Inspect at the rear of the chassis to determine if the correct chassis slope indicators and overturning hazard decals are installed within 10 days on TL80 and TL80/112 aerial devices using Figures 1 and 2 below.



**Figure 1. This bulletin applies if slope indicator and/or decal allows 5 degrees out of level.**



**Figure 2.** This bulletin does not apply if slope indicator and decal require the unit to be level.

3. If your unit has the slope indicators with the green band indicating use with the chassis up to 5 degrees out of level and/or a decal which allows use up to 5 degrees out of level, this bulletin applies. Contact Terex Utilities per the contact information in this bulletin to arrange repair and continue to use the machine following the continued use instructions in this bulletin.
4. If your unit has the bullseye slope indicator, which requires the level bubble to be centered, and decal 79584E, which states the unit must be level for operation, this bulletin does not apply and use can continue with the chassis level before operation of the boom.

### Continued Use:

1. Inform the users of the content of this bulletin and remind them of the daily pre-shift inspection requirements.
2. The chassis must be level before operation of the boom with both the front-to-back and side-to-side chassis level indicators having the steel ball at 0 degrees.
3. Always follow inspection and maintenance requirements as specified in the manuals.

### What Terex will Do:

Terex will provide replacement chassis level indicators and decals at no cost to the owner. Field Service kit Z1587, which will contain level indicators and decals, will be provided to the nearest Terex Utilities dealer or Field Service Technician for installation on your unit.

Contact Terex Utilities; through your nearest TEREX Utilities dealer as shown on the web site, [terexutilities.com](http://terexutilities.com), call Terex Utilities Warranty Department at 1-844-837-3948 or by email at [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com) to arrange for repair within 10 days of receiving this bulletin. If you have sold the unit involved in this bulletin forward this bulletin to the new owner within 10 days and notify Terex of the serial number and contact information for the new owner.

**Dealers and Installers:** A letter is being sent to owners of affected units. If affected units are in your area TEREX Utilities will contact you to arrange the repairs. Labor allowance \$120.

Only TL80 and TL80/112 models are involved. If the owner contacts you call TEREX Utilities Warranty Department at 1-844-837-3948 for instructions and to arrange shipment of parts.

Affected units, as shown on the owner letter, will have the repairs performed at no charge to the owner. Free replacement is not mandatory for upgrades or improvements.

**Important:** Some of the involved units may be in rental fleets. Federal Law requires you to complete the recall service on these units before renting, or to inform the renters within 10 days of receipt of this bulletin.

**Note to Owners:** If the manufacturer or their dealer has failed or is unable to remedy the defect/noncompliance condition without charge or within a reasonable amount of time you can notify:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE, West Building  
Washington, DC 20590

Or call the toll-free DOT auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov> .)

Terex and local industry standards (CSA and ANSI) requires that the purchaser of a Terex unit report to Terex the model and serial number of each machine sold, as well as the name, address, and telephone number of the new owner, within 60 days of the sale. Use the Owner Update Form in the manual to update the owner status of any of your machines. Terex also asks the seller to provide the new owner information so if you require additional copies of the Owner Update Form or have any questions, please contact TEREX Utilities Warranty Department at 1-844-837-3948 or [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com).

Terex, OSHA and local industry standards, also require that the manufacturer's bulletins be completed. It is your responsibility to communicate this important information to all machine owners and applicable branches. If you require additional copies of this bulletin or have any questions, please contact TEREX Utilities at 1-844-837-3948.