



<p>Safety Recall: 20V-238 May 2020</p>
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IMPORTANT SAFETY RECALL
This Notice Applies to Your Recreational Vehicle «vin»

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2020 Jay Flight SLX travel trailers manufactured at our Idaho facility.

Reason for this recall

The propane supply hose connection to the refrigerator; may not have been adequately tightened during installation. A loose connection may allow propane to escape that can result in an explosion or fire.

Recall Remedy

A Jayco dealer will perform a leak test at the refrigerator connection in conjunction with an LP System Pressure Drop Test. If test results note a propane leak and/or drop in the propane system pressure, additional testing will be performed on all appliance connections to confirm they are tightened per specifications.

What we need you to do

Contact a Jayco Dealer, as soon as possible, to schedule an appointment. The Recall Remedy is **free of charge** and may take up to 1 hour, depending on the results of the LP tests.

Please report corrections/ changes to your contact information and/or owner status by completing the Reply Form on the back of this letter and emailing to: compliance@jayco.com

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
 Compliance Management
 Jayco Towables