



Highland
RIDGE RV



IMPORTANT SAFETY RECALL

Safety Recall: 20V-238
May 2020

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2020 Jay Flight SLX travel trailers manufactured at our Idaho facility.

***Reason for
this recall***

The propane supply hose connection to the refrigerator; may not have been adequately tightened during installation. A loose connection may allow propane to escape that can result in an explosion or fire.

***Recall
Remedy***

Perform a leak test at the refrigerator connection in conjunction with an LP System Pressure Drop Test. If test results note a propane leak and/or drop in the propane system pressure, additional testing will be performed on all appliance connections to confirm they are tightened per specifications.

All pertinent information regarding this recall is available [under the Applications > Recalls section of the website](#). If you need further assistance, please Contact Customer Service at 800-283-8267

***What we
need you to
do***

Our records show the following units as affected by this recall, and as part of the current inventory at your Dealership. Please refer to unit listing enclosed with this letter.

Federal law requires the Recall Remedy completed on this unit **prior** to customer delivery.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit by submitting the Warranty Registration information. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,
Compliance Management
Jayco Towables