



## Safety Recall Action Notice 579 Issue 2 - 07.2020

Subject: Front Brake Pads			
Bulletin Number	Models Affected	VIN Range	Markets Affected
579	Tiger 1200 XR	From VIN 800262 to VIN AC0327	Belgium, Brazil, Canada, Czech Republic, Denmark, Finland, France, Germany, Greece, Hungary, Italy, Luxembourg, Netherlands, Norway, Poland, Portugal, Spain, Sweden, Switzerland, Turkey, United Kingdom, United States of America
	Tiger 1200 XRx		
	Tiger 1200 XCx		
	Tiger 1200 XRT		
	Tiger 1200 XCA		
	Tiger 1200 XRx (Low Ride Height)		
	Tiger 1200 - Alpine		
	Tiger 1200 - Desert		
	Street Triple RS		
	Speed Triple RS		
	Speed Triple S		

### Background Information

Triumph's brake supplier (Brembo) has requested that Triumph replace the brake pads on the above listed models.

Dealers are requested to remove the front brake pads and fit new brake pads as described in the procedure below.

### Notice

STOP DELIVERY OF AFFECTED MOTORCYCLES IMMEDIATELY.

DO NOT deliver a motorcycle affected by this Safety Recall Action Notice to a customer until you have completed, or confirmed completion of, the procedures described in this Safety Recall Action Notice.

Delivering a motorcycle subject to an outstanding Safety Recall Action Notice may contravene local or national laws in your market, territory or country.

Triumph subsidiaries and distributors must instigate a Safety Recall Action in their country in accordance with the national recall code of practice. For vehicles in distributor or dealer stock the safety recall MUST be actioned before delivery to the customer.

### Identification of Affected Motorcycles

Tiger 1200 XR, Tiger 1200 XRT, Tiger 1200 XRx, Tiger 1200 XRx (Low Ride Height), Tiger 1200 XCA, Tiger 1200 XCx, Tiger 1200 - Alpine, Tiger 1200 - Desert, Street Triple RS, Speed Triple S and Speed Triple RS models in the VIN ranges described above fitted with brake pads under Triumph part numbers T2021541 and T2022475 (and Brembo ID numbers 07.B809.23 and 07.9882.36 - see below).

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**Note:**

- Some affected motorcycles listed in the VIN range will have been modified and repaired by Triumph prior to their release from the factory.
- Unmodified motorcycles can be identified by checking the 'VIN Enquiry' on [www.triumphonline.net](http://www.triumphonline.net).

**Warranty Claim Instructions**

Bulletin Number	Fault Code	Repair Code	Description	Repair Allowance	Time
579	020203979	995791	Remove and Fit New Front Brake Pads	0.50 hours	
		995792	Inspection of Front Brake Pads	0.15 hours	

**Genuine Parts Information**

Bulletin Number	Model	Part Number	Description	Quantity
579	All Tiger 1200 models listed above	T2029091	Brake Pad, Set	2
	Street Triple RS, Speed Triple RS and Speed Triple S	T2029092	Brake Pad, Set	2

**Parts Ordering Instructions**

**For Triumph Subsidiary and Overseas Distributor dealers using Triumph Warranty On-Line with Parts Auto Ordering Flag switched on:** Order all repair parts by submitting a New Prior through the Warranty On-Line system. Entering the above repair code in a New Prior will automatically add the parts required and labour times for this Safety Recall Action Notice.

**For Overseas Distributor dealers NOT using Triumph Warranty On-Line or for Overseas Distributor dealers using Triumph Warranty On-Line with Parts Auto Ordering Flag switched off:** Orders should be placed using the normal parts ordering procedure.

**Genuine Parts Return**

Dealer to retain parts for 90 days. All parts must be stored in a secure, non-public accessed area and correctly identified with a completed warranty label. Thereafter the parts must be rendered unusable prior to scrapping.

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## Other Instructions

Once completed, please mark the Service Record Book that the requirements of this bulletin have been complied with.

Before returning the motorcycle to the customer, download the latest calibration using the current version of the Triumph diagnostic software to the following:

- Engine electronic control module
- Chassis electronic control module (if fitted)
- Keyless electronic control module (if fitted)
- Suspension electronic control module (if fitted)
- Connectivity module (if fitted)
- Instruments (if applicable).

## Unused New Brake Pads (T2021541 and T2022475) in Dealer Stock.

**Unused New Pad Sets in Dealer Stock:** You are required to immediately quarantine all stocks of unused new affected brake pads. Do not sell to the public or any third party. Please complete the form attached (Appendix A) and email back to Triumph. See separate Triumphonline Notice for details of return email details.

Dealers holding zero stocks of affected parts are required to confirm nil stock to Triumph by returning the attached form.

Return all unused new brake pad stock to Triumph under the existing MRN (Materials Return Note) process.

## Unused New Caliper Assemblies (T2022460, T2022470, T2023530, T2023540, T2021558, T2021559) in Dealer Stock.

**Unused New Caliper Assemblies:** You are required to immediately quarantine all stocks of affected calipers. Do not sell to the public or any third party. Please complete the form attached (Appendix A) and email back to Triumph. Further instructions will then follow.

Dealers holding zero stocks of affected parts are required to confirm nil stock to Triumph by returning the attached form.

## Identification of Old Defective and New Remedy Parts

### Calipers

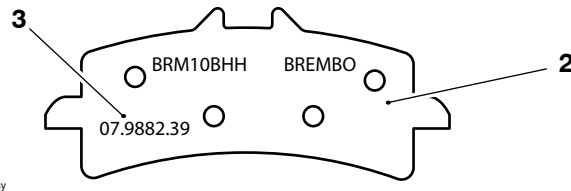
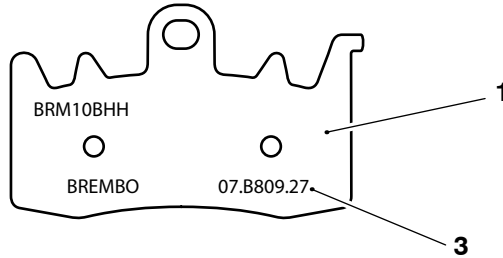
Models	Old (defective) Triumph Brake Caliper Part Numbers	New (remedy) Triumph Brake Caliper Part Numbers
Tiger 1200 models listed above	T2022460 T2022470	T2022970 T2022980
Speed Triple RS and Speed Triple S	T2023530 T2023540	T2023550 T2023560
Street Triple RS	T2021558 T2021559	T2023260 T2023270

### Triumph Brake Pad Part Numbers

Models	Old (defective) Triumph Brake Pad Part Numbers	New (remedy)Triumph Brake Pad Part Numbers
Tiger 1200 models listed above	T2022475	T2029091
Speed Triple RS and Speed Triple S	T2021541	T2029092
Street Triple RS	T2021541	T2029092

## Brembo Brake Pad Part Numbers

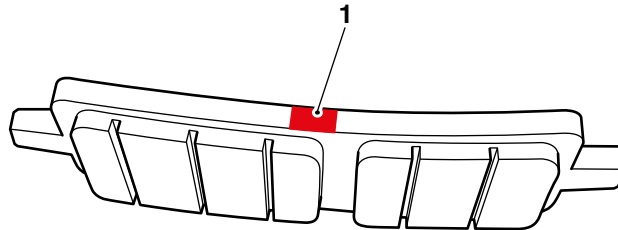
Models	Old (defective) Brembo Brake Pad Part Numbers	New (remedy) Brembo Brake Pad Part Numbers
Tiger 1200 models listed above	07.B809.23	07.B809.27
Speed Triple RS and Speed Triple S	07.9882.36	07.9882.39
Street Triple RS	07.9882.36	07.9882.39



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1. Tiger 1200 new remedy brake pad
2. Speed Triple and Street Triple new remedy brake pad
3. Brembo part numbers

Remedy brake pads include a red paint identifying mark as shown in the following illustration.



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1. Red paint identifying mark

### Triumph's Stocks of New Remedy Brake Pads

Triumph's stocks of new remedy brake pads are limited. Therefore available brake pads will be prioritised for warranty purposes commencing with customer motorcycles. Do not submit warranty claims for unsold new motorcycle stock until notified.

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## Front Brake Pads Replacement

### **Warning**

Make sure the motorcycle is stabilised and adequately supported.  
A correctly supported motorcycle will help prevent it from falling.  
An unstable motorcycle may fall, causing injury to the operator or damage to the motorcycle.

1. Remove the front brake pads as described in the relevant Service Manual.
2. Check that the pads are genuine Triumph-Brembo brake pads (refer to Identification of Old Defective and New Remedy Parts above).
3. If not genuine Triumph-Brembo brake pads return to caliper and complete a "Check Only" warranty claim (using Repair Code as described above). Explain to customer that the campaign only relates to genuine Triumph-Brembo brake pads.
4. If genuine Triumph-Brembo brake pads, fit the new brake pads as described in the relevant service manual.

## Circulation

Initial and date when read and return to central file holder

Service Manager	Parts Manager	Sales Manager	Workshop Supervisor	Technician 1	Technician 2

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**Appendix A**

**Triumph Safety Recall Action Number: 579**

**Dealer Declaration: Unused New Parts Stock**

<b>Dealer Name:</b>	
<b>Dealer No:</b>	
<b>Market:</b>	
<b>Date below details submitted to Triumph:</b>	
Brake Pad Sets	Number of new unused listed part numbers in our stock
T2021541	
T2022475	
Caliper Assemblies	Number of new unused listed part numbers in our stock
T2022460	
T2022470	
T2023530	
T2023540	
T2021558	
T2021559	

Once completed, please email to Triumph - refer to TOL notice for email address.