## **INVENTORY INSTRUCTION FOR SB 579 BREMBO BRAKES**



**Notice Information** 

Ref

Posted Date:

Posted To:

General Manager / Business Owner, Technician, Sales Executive,
Sales Manager, Aftersales Manager, Service Leader / Advisor

15376

Subject: Service/Technical

TOL NOTICE (US&CA) - July 20, 2020

TOL Ref. # 15376-SVC

## **INVENTORY INSTRUCTION FOR SB 579 BREMBO BRAKES**

On July 6<sup>th</sup> Triumph issued a Safety Recall Action Notice 579, following a notification from our brake supplier. As an immediate next step please follow the below instructions and fill out the <u>inventory declaration form.</u>

Once done please email the completed form to <a href="mailto:tma.aftersales@triumphmotorcycles.com">tma.aftersales@triumphmotorcycles.com</a>.

You will be contacted by one of our After Sales personnel with further instruction on the return of this effected inventory.

This declaration form is only for packaged brake pads in your on hand parts inventory. Continue to use our warranty system to file for units affected by this recall. **The deadline for submission** and return is **September 4**.

Please see the info below and the original <u>Safety Recall Action Notice 579</u> for reference.

SAFETY RECALL ACTION NOTICE 579		
Replace front brake pads.		
<u>Model Code</u>	<u>Model Description</u>	
VG3	Tiger 1200XR	
VM3	Tiger 1200XRx	
VN3	Tiger 1200XCx	
VR3	Tiger 1200XRT	
VS3	Tiger 1200XCA	
VT3	Tiger 1200XRx LRH	
VV3	Tiger 1200 Alpine Edition	
VW3	Tiger 1200 Dessert Edition	
HD6	Street Triple RS	
HJ7	Street Triple RS	

I	NN5	Speed Triple S
	NN6	Speed Triple RS
	VIN RANGE: Start of Production to TBC (ALL MARKETS except China)	

## WHAT SHOULD YOU DO?

All affected motorcycles are to be repaired in accordance with Safety Recall Action Notice 579.

It is imperative that any owner who has purchased an affected machine be contacted by you immediately and asked to return the machine for modification.

Triumph Dealers should take the following actions:

- 1. Quarantine all unsold motorcycle stock (including motorcycle stock for sale on your website and with 3rd parties) and await details to permit modification arrangements as per Safety Recall Action Notice 579 prior to any further deliveries to customers.
- 2. Owners of machines outside of the affected VIN range are not connected with this action and may therefore require reassurance.
- 3. Some VINs affected by this Safety Recall Action Notice may also require other bulletin or Safety Recall Action Notice work to be carried out. Please use Triumphonline to identify all outstanding bulletins or notices and make arrangements to carry out these repairs at the same time.
- 4. This action is likely to increase visitor traffic to your showroom and service areas. Please ensure all arrangements are made to best accommodate them.
- 5. Quarantine all unsold new stocks of affected pad sets (and unsold new caliper assemblies) listed below. Do not sell to customers. Complete the attached Declaration Form and email back to the address at the bottom of the form and await further instructions.
- 6. Affected Pad Set and Caliper Assembly part numbers:

Models	Old Triumph Caliper Part Nos	Old Triumph Pad Part Nos
Tiger 1200 family	T2022460 T2022470	T2022475
Speed Triple family	T2023530 T2023540	T2021541
Street Triple RS	T2021558 T2021559	T2021541

If you have any additional questions, please contact Triumph Customer Support at (888) 284-6288.