

## SAFETY RECALL ACTION NOTICE 579: FRONT BRAKE PADS



## Notice Information

Ref	15255
Posted Date:	
Posted To:	General Manager / Business Owner, Technician, Parts / Accessories Coordinator, Sales Executive, Sales Manager, Aftersales Manager, Service Leader / Advisor, Accounts / Admin
Subject:	Service/Technical

TOL NOTICE (US&amp;CA) – July 6, 2020

TOL Ref. # 15255-SVC

## SAFETY RECALL ACTION NOTICE 579: FRONT BRAKE PADS

Following a notification from our brake supplier, Triumph Motorcycles has initiated a voluntary safety recall affecting a specific VIN range of the following models. We require your immediate attention to rectify the below machines.

<b><u>SAFETY RECALL ACTION NOTICE 579</u></b>	
<b><u>Replace front brake pads.</u></b>	
<b>Model Code</b>	<b>Model Description</b>
<b>VG3</b>	<b>Tiger 1200XR</b>
<b>VM3</b>	<b>Tiger 1200XRx</b>
<b>VN3</b>	<b>Tiger 1200XCx</b>
<b>VR3</b>	<b>Tiger 1200XRT</b>
<b>VS3</b>	<b>Tiger 1200XCA</b>
<b>VT3</b>	<b>Tiger 1200XRx LRH</b>
<b>VV3</b>	<b>Tiger 1200 Alpine Edition</b>
<b>VW3</b>	<b>Tiger 1200 Desert Edition</b>
<b>HD6</b>	<b>Street Triple RS</b>
<b>HJ7</b>	<b>Street Triple RS</b>
<b>NN5</b>	<b>Speed Triple S</b>
<b>NN6</b>	<b>Speed Triple RS</b>
<b><u>VIN RANGE: Start of Production to TBC (ALL MARKETS except China).</u></b>	

**WHAT IS THE PROBLEM?**

The front brake pads could have potential issues involving detachment of brake pad friction material from the backing plate, especially but not exclusively when used in a corrosive environment. As a consequence, the vehicle front brake performance could be compromised.

In case of detachment of the front brake pads friction material from the backing plate, the distance between the braking plate and disc cannot be balanced with a single action on the brake master cylinder. As a consequence, potentially defective pads can lead to an inadequate deceleration of the vehicle. Systems assembled with unaffected brake pads maintain their required performance. However, there may be an increased risk of rider injury and/or vehicle damage even if only one brake has an affected brake pad.

**WHAT WILL TRIUMPH DO?**

To address this condition, Triumph is launching a new recall as described in [Safety Recall Action Notice 579](#).

All arrangements for updating of our computer systems have been completed.

Notification letters to current customers were mailed on the 26<sup>th</sup> June explaining the action and advising them to return their bike to a Triumph dealer to have the modification carried out free of charge to the owner. Customers will be advised to adhere to national Covid-19 general movement and social distancing rules.

### WHAT SHOULD YOU DO?

All affected motorcycles are to be repaired in accordance with Safety Recall Action Notice 579.

It is imperative that any owner who has purchased an affected machine be contacted by you immediately and asked to return the machine for modification.

Triumph Dealers should take the following actions:

1. Quarantine all unsold motorcycle stock (including motorcycle stock for sale on your website and with 3rd parties) and await details to permit modification arrangements as per Safety Recall Action Notice 579 prior to any further deliveries to customers.
2. Owners of machines outside of the affected VIN range are not connected with this action and may therefore require reassurance.
3. Some VINs affected by this Safety Recall Action Notice may also require other bulletin or Safety Recall Action Notice work to be carried out. Please use Triumphonline to identify all outstanding bulletins or notices and make arrangements to carry out these repairs at the same time.
4. This action is likely to increase visitor traffic to your showroom and service areas. Please ensure all arrangements are made to best accommodate them.
5. Quarantine all unsold new stocks of affected pad sets (and unsold new caliper assemblies). Do not sell to customers. Complete the attached Declaration Form and email back to the address at the bottom of the form and await further instructions.
6. Affected Pad Set and Caliper Assembly part numbers:

Models	Old Triumph Caliper Part Nos	Old Triumph Pad Part Nos
Tiger 1200 family	T2022460 T2022470	T2022475
Speed Triple family	T2023530 T2023540	T2021541
Street Triple RS	T2021558 T2021559	T2021541

### IDENTIFICATION OF NEW BRAKE PADS

The new (remedy) brake pads have a red paint mark on the backing plate and the Brembo identification numbers found on the reverse of the pad backing plate have change. Please refer to below table and images for clarification.

Old Brembo Product ID No	New (Remedy) Brembo Product ID No
07.B809.23	07.B809.27
07.9882.36	07.9882.39



3) 07.9882.39



3) 07.B809.27



**U.S. LAW PROHIBITS THE DELIVERY OF A RECALLED MOTORCYCLE UNDER A SALE OR LEASE UNTIL THE REMEDY HAS BEEN PERFORMED.**

We apologize for the inconvenience this may cause, but we are taking this action in the interest of our customers' personal safety and satisfaction with our products. We thank you in advance for your anticipated cooperation.

If you have any additional questions, please contact Triumph Customer Support at (888) 284-6288.