



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 30, 2020

Mr. Charles Smart
Head of Claims Management Dept
Triumph Motorcycles America, LTD
Normandy Way
Hinckley 1

NEF-150SS
20V-236

Subject: Brake Pads May Corrode/Detach From Backing Plate

Dear Mr. Smart:

This letter serves to acknowledge Triumph Motorcycles America, LTD's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TRIUMPH/SPEED TRIPLE RS/2018-2019
TRIUMPH/SPEED TRIPLE S/2019-2020
TRIUMPH/STREET TRIPLE RS/2018-2020
TRIUMPH/TIGER 1200 ALPINE/2020
TRIUMPH/TIGER 1200 DESERT/2020
TRIUMPH/TIGER 1200 XCA/2018-2020
TRIUMPH/TIGER 1200 XCX/2018-2020
TRIUMPH/TIGER 1200 XR/2018-2019
TRIUMPH/TIGER 1200 XRT/2018-2019
TRIUMPH/TIGER 1200 XRX/2018-2019
TRIUMPH/XRX (LRH)/2018-2019

Mfr's Report Date: April 28, 2020

NHTSA Campaign Number: 20V-236

Components:

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC:PADS

Potential Number of Units Affected: 3,691

Problem Description:

Triumph Motorcycles America, LTD (Triumph) is recalling certain 2018-2020 Street Triple RS, Tiger 1200 XCx and Tiger 1200 XCA, 2019-2020 Speed Triple S and Speed Triple RS, 2018-2019 Tiger 1200 XRT, Tiger 1200 XR, Tiger 1200 XRx and Tiger 1200 XRx LRH and 2020 Tiger 1200 Alpine Edition and Tiger 1200 Desert Edition motorcycles. The front brake pads may corrode, potentially causing the front brake pad friction material to detach from the backing plate.

Consequence:

If the brake pad friction material detaches from the backing plate, it may lengthen the distance needed to stop the motorcycle, increasing the risk of a crash.

Remedy:

Triumph will notify owners, and dealers will replace the front brake pads, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Triumph customer service at 1-678-854-2010. Triumph's number for this recall is SRAN 579.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefore, and furnish a revised estimate (49 CFR 573.6 (c)(8)(ii)).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement