



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 29, 2020

Ms. Zoila Turley  
Regulatory Compliance Manager  
Ducati North America  
448 E. Middlefield Road  
Mountain View, CA 94043

NEF-150DM  
20V-232

**Subject:** Brake Pads May Corrode/Detach From Backing Plate

Dear Ms. Turley:

This letter serves to acknowledge Ducati North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DUCATI/1299 SUPERLEGGERA/2017

**Mfr's Report Date:** April 23, 2020

**NHTSA Campaign Number:** 20V-232

**Components:**

SERVICE BRAKES  
SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC:PADS

**Potential Number of Units Affected:** 97

**Problem Description:**

Ducati North America (Ducati) is recalling certain 2017 Superleggera motorcycles. The front brake pads may corrode, potentially causing the front brake pads friction material to detach from the backing plate.

**Consequence:**

If the front brake pads friction material detaches from the backing plate occurs, the motorcycle may experience increased stopping distance, increasing the risk of a crash.

**Remedy:**

Ducati will notify owners, and dealers will replace the front brake pads, free of charge. The recall is expected to begin June 20, 2020. Owners may contact Ducati customer service at 1-888-391-5446. Ducati's number for this recall is SRV-RCL-20-001.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement