

## **IMPORTANT SAFETY RECALL**

### **NHTSA Recall No. 20V-231**

Wednesday, June 17, 2020

[REDACTED]  
[REDACTED]  
[REDACTED]

This important safety recall notice applies to your vehicle with the following Vehicle Identification Number ("VIN"): [REDACTED]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

McLaren Automotive Incorporated ("McLaren") has decided that a defect that relates to motor vehicle safety exists in 2016-2020 McLaren 720S, 2019 McLaren Senna, 2020 McLaren GT, and 2017-2019 McLaren 570GT vehicles. According to our records, you are the owner of one of those vehicles.

#### **WHAT IS THE ISSUE?**

McLaren has determined the noise vibration and harshness foam pad (NVH foam pad) situated underneath the fuel tank can potentially retain corrosive moisture from the environment, which can, over time, corrode the surface of the fuel tank where the NVH foam is in contact with the tank. This corrosion could possibly lead to the release of a small amount of fuel vapour and/or liquid. Fuel could potentially leak underneath the vehicle, which could increase the risk of a fire. The smell of fuel coming from the area around the fuel tank location would act as a warning to the vehicle operator that fuel may be escaping from the tank.

#### **WHAT McLAREN WILL DO**

To remedy this problem, your McLaren retailer will remove the NVH foam pad from the vehicle (such removal will not have any effect upon the safety of the vehicle). A visual inspection will be completed by a McLaren technician to determine whether there has been corrosion on the surface of the fuel tank. If the fuel tank is found to have corrosion that could lead to a potential fuel leak, it will be replaced.

**This remedy will be performed at no cost to you.**

#### **WHAT YOU SHOULD DO**

At your earliest convenience, please call your McLaren retailer to schedule an appointment to have the remedy performed. We estimate that the procedure to remove the NVH foam pad and the initial inspection of the fuel tank will take less than one (1) hour to complete.



McLaren anticipates there will be very few instances requiring fuel tank replacement. If the fuel tank does need to be replaced, that procedure will take approximately four (4) hours to complete. If the retailer is unable to complete the remedy on the day of your appointment your McLaren retailer will, if needed, offer you alternative transport options until the remedy work has been completed.

If you smell fuel or identify a fuel leak, please call your McLaren retailer immediately and do not drive the vehicle until the problem has been remedied.

#### **OTHER IMPORTANT INFORMATION**

If you no longer own the vehicle identified above, please contact McLaren's Client Services department at (855) 202-8815 or [customerservice.NA@mclaren.com](mailto:customerservice.NA@mclaren.com). If possible, please provide us with the name and address of the current owner so we may contact him or her regarding this recall.

If you have any questions or require further assistance, please contact McLaren's Client Services department at (855) 202-8815 or [customerservice.NA@mclaren.com](mailto:customerservice.NA@mclaren.com).

If you believe that McLaren has failed or is unable to remedy the defect without charge within a reasonable time, please contact us at the number shown above. You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have leased any of the above-referenced vehicles to another person, Federal regulations require you to send a copy of this notice to the lessee by first-class mail within ten days of your receipt of this notice.

Thank you for your prompt attention to this matter. We sincerely regret any inconvenience that this condition may cause you. Your safety is our highest priority.

Sincerely,

**Tony Joseph**

President, McLaren Automotive - North America