

29 April, 2020

Customer Name and Address here

Dear Lode King Trailer Customer

SUBJECT: Important Safety Recall # 20V230

This notice applies to Prestige step deck semi-trailers

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Lode King Industries has decided that a defect which relates to motor vehicle safety may exist with Prestige semi-trailers sold by your dealership that could affect your safety.

Details are as follows:

- a. The name of the company giving notice is:
Lode King Industries
Box 1146
135 Canada Street
Winkler, MB R6W 4B2
Phone (204) 325-4345
- b. Make: Prestige Trailers Model: SDG53-2 Model Year: 2018 & 2021
Trailer VIN: 2LDSDxxxxxxxxxxxx
- c. This defect relates to the cargo winches fastened to the side rails of the trailer. Specifically, these are the cargo winches located in the area immediately beside the loading ramps which are inset into the floor of your trailer, at the drop section. See the accompanying pictures below for a visual reference.
- d. This defect is related to the weld that joins the cargo winch to its mounting plate. That weld may be of insufficient strength to meet the load rating assigned to that device.

If this defect were to manifest, it could result in the cargo winch breaking free from the side rail of the trailer, allowing the cargo on the deck to come loose. This would be of

particular concern in the case of a crash/accident where significantly higher forces can be experienced. Cargo that comes loose or falls from the trailer could create a risk of injury and create a road hazard for others.

e. The corrective action for this issue will be to replace the defective items with new cargo winches that are redesigned to correct the deficiency. These winches are of a bolt-on design so the defective piece can be simply unbolted, removed and the replacement items bolted back in its place. Your trailer has either 3 or 4 of these winches that need to be replaced.

f. Until such time as we are able to carry out the replacement of these items on your trailer, we ask that you visually inspect them to ensure they are not cracked, distorted or otherwise damaged.

g. The new replacement winches are currently being manufactured. As soon as they are completed we will be shipping these parts to our dealers. At that time we will send another notification letter to advise you that it is time to get your trailer into the dealer's service shop for the work to be carried out. We are planning to have the replacement cargo winches sent to your dealer by 2020 May 22.

h. The replacement of these defective cargo winches will be carried out by your authorized Lode King dealer at no cost to you. We are allowing one hour of shop time to make this change, unless there is also a toolbox in the way. If a toolbox needs to be removed to gain access, we are allowing an additional hour to remove and reinstall the toolbox.

i. Any trailer lessor receiving this recall notice should forward a copy of this notice to the lessee within 10 working days.

Our point of contact here at Lode King for the Recall will be the Mr. Randall Siemens, Customer Service & Warranty Manager.

We look forward to working with you to swiftly address this issue and get this corrective action in place.

Yours truly,
Lode King Industries

