

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Launch Notification Check Left Front Seatbelt MY20 238(E-Class)	Date: May 15, 2020

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Campaign No. :	NHTSA ID	Campaign Desc. :	Check Left Front Seatbelt
2020050001	20V228	20P9190205	
<p>This is to notify you of a Recall Campaign launch regarding the left front seatbelt on 6 Model Year ("MY") 2020 E-Class Coupe (C238 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as "OPEN" on May 15, 2020.</p>			
Background			
Issue	<p>Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2020 E-Class Coupe (C238 platform) vehicles, the front left seatbelt might not have been installed according to current production specifications. If the seatbelt is improperly installed, it could contact sharp-edged sheet metal components which could damage the seatbelt webbing in the event the emergency tensioning restraint system is activated. Damage to the seatbelt webbing could impair the restraining effect of the seatbelt, increasing the risk of injury for the occupant in the front left seat.</p>		
What We're Doing	<p>An authorized Mercedes-Benz dealer will check the seatbelt routing on the front left seat on the affected vehicles and correct it, if necessary. If the webbing is damaged, the seatbelt assembly will be replaced.</p>		
Parts	<p>Parts are available and can be ordered as necessary.</p>		
Vehicles Affected			
Vehicle Model Year(s)	2020		
Vehicle Model	E-Class		
Vehicle Populations			
Total Recall Population	6		
Total Vehicles in Dealer Inventory	3		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY20 E-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.</p>			
<p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s)</p>			
<p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY20 E-Class vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed approximately one week after the remedy becomes available.		
AOMS/SOMS	AOMs - This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			





Mercedes-Benz

Campaign No. 2020050001, May 2020

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model E-Class (C238 platform) vehicles**
Model Year 2020
Seatbelt Routing of Left Front Seat

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2020 E-Class (C238 platform) vehicles, the front left seatbelt might not have been installed according to current production specifications. If the seatbelt is improperly installed, the seatbelt could contact sharp-edged sheet metal components, which could damage the seatbelt webbing in the event the emergency tensioning restraint system is activated. Damage to the seatbelt webbing could impair the restraining effect of the seatbelt, increasing the risk of injury for the occupant in the front left seat. An authorized Mercedes-Benz dealer will check the seatbelt routing on the front left seat on the affected vehicles and correct it, if necessary. If the webbing is damaged, the seatbelt assembly will be replaced.

Prior to performing this Recall Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 6 vehicles are involved.

Order No. P-RC-2020050001

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Check/test procedure

1. Remove upper trim (A, Figure 1) on the **left** in the rear (AR68.30-P-4783LWO)

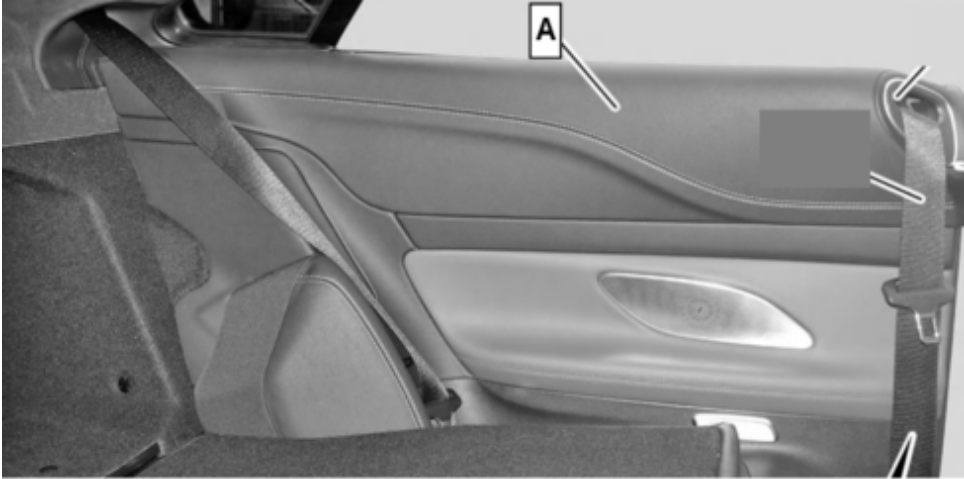


Figure 1

2. Check seat belt strap for **left front** seat belt for correct routing and damage.

- i A correctly routed seat belt strap **must be routed under** the speaker bracket (B, Figure 2).
- i An undamaged seat belt strap **must not be chafed** (damaged) by the panel edge.

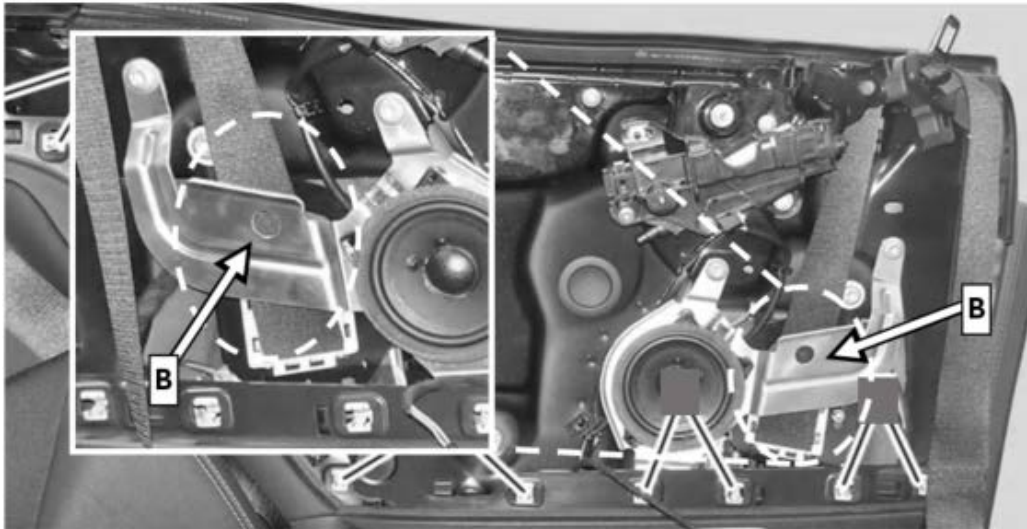


Figure 2

- a. Seat belt strap is routed **incorrectly** and undamaged: Carry out **work procedure A**.
- b. Seat belt strap is routed **incorrectly** and **damaged**: Carry out **work procedure B**.
- c. Seat belt strap is routed **correctly and undamaged**: **End measure**.

Work procedure A

1. Correct routing of seat belt strap for **left front** seat belt.

i To do so, loosen screw (**C, Figure 3**) of speaker bracket and route seat belt strap under bracket.

i Carry out work procedure A only if seat belt strap is undamaged.

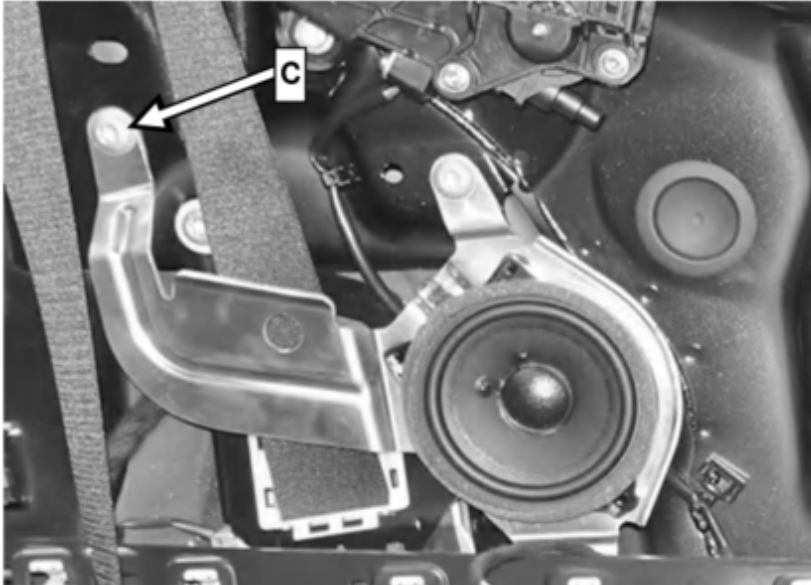


Figure 3

Work procedure B

1. Replace **left front** seat belt (**AR91.40-P-1010LWO**).

i Only if seat belt strap is damaged.

i Commissioning of the new seatbelt with Xentry is required.

Primary Parts Information

Qty.	Part Name	Part Number
1	*Seat belt	*

* The seat belt must be determined according to the equipment variant for the vehicle identification number via the parts job in the Xentry Portal.

Warranty Information

With check only

Operation: Check left front seat belt (02-1581)

Damage Code	Operation Number	Labor Time (hrs.)
91 902 05 8	02-1581	0.6

Work Procedure A: With check and rework

Operation: Check left front seat belt (02-1581)
Rework left front seat belt (after check) (02-1582)
Includes: Correct routing of left front seat belt

Damage Code	Operation Number	Labor Time (hrs.)
91 902 05 8	02-1581	0.6
	02-1582	0.1

Work Procedure B: With check and replace

Operation: Connect/disconnect battery charger (02-5058)
Star Diagnosis System (SDS), Connect/disconnect (02-4762)
Check left front seat belt (02-1581)
Replace left front seat belt (after check) (02-1583)
Comprises: Perform commissioning with Xentry

Damage Code	Operation Number	Labor Time (hrs.)
91 902 05 7	02-5058	0.1
	02-4762	0.1
	02-1581	0.6
	02-1583	1.3

Note

Operation Number labor times are subject to change.