

Part 573 Safety Recall Report

20V-228

Manufacturer Name : Mercedes-Benz USA, LLC.

Submission Date : APR 21, 2020

NHTSA Recall No. : 20V-228

Manufacturer Recall No. : NR



Manufacturer Information :

Population :

Manufacturer Name : Mercedes-Benz USA, LLC.

Number of potentially involved : 6

Address : 13470 International Parkway

Estimated percentage with defect : 100 %

Jacksonville FL 32218

Company phone : 1-877-496-3691

Vehicle Information :

Vehicle 1 : 2020-2020 Mercedes-Benz E-Class Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 2020 Mercedes-Benz E450 Coupe 6 vehicles.

The recall population was determined through production records. Vehicles outside of the recall population have seatbelts that are mounted according to current production specifications.

Production Dates : SEP 18, 2019 - SEP 19, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2020 E-Class (C238 platform) vehicles, the front left seatbelt might not have been installed according to current production specifications.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the seatbelt is improperly installed, the seatbelt could contact sharp-edged sheet metal components, and could damage the seatbelt webbing in the event the emergency tensioning restraint system is activated. Damage to the seatbelt webbing could impair the restraining effect of the seatbelt, increasing the risk of injury for the occupant in the front left seat.

Description of the Cause : Due to a production deviation, on certain vehicles the seatbelt on the front left seat of certain vehicles might not have been mounted according to specification.

Identification of Any Warning : The customer may become aware of this issue if the seat belt does not retract that can Occur : completely after being unlatched.

Involved Components :

Component Name 1 : Sicherheitgurt

Component Description : Affected seatbelt part number

Component Part Number : A2388602800

Component Name 2 : Sicherheitgurt

Component Description : Affected seatbelt part number

Component Part Number : A2388603000

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

In September 2019, MBAG launched an initial investigation into findings from regular internal vehicle inspections that the front left seatbelt did not completely retract into the seatbelt housing . It was found that the seatbelt on this particular vehicle was not installed according to current production specification. Review of the production process found that a new temporary worker had not followed appropriate procedures during the initial shifts. The worker was re-trained and all affected vehicles were marked for check and rework in the plant prior to shipment. In March 2020, MBAG conducted a review of open plant actions. This review indicated that the seatbelts in certain vehicles might not have been checked as intended during the rework process. MBAG evaluated the potential consequences if the seatbelt were not mounted according to specification, and found the potential for the seat belt webbing to contact surrounding sheet metal parts located at the loudspeaker and found that the webbing could be damaged in the event of restraint system activation. On April 14, 2020, MBAG decided to conduct a recall to address the affected vehicles.

Description of Remedy :

Description of Remedy Program : An authorized Mercedes-Benz dealer will check the seatbelt routing on the front left seat on the affected vehicles and correct it, if necessary. If the webbing is damaged, the seatbelt assembly will be replaced.

How Remedy Component Differs from Recalled Component : Seatbelt mounted according to specification.
Seatbelt - A2388602800
Seatbelt - A2388603000

Identify How/When Recall Condition was Corrected in Production : The re-training of the production staff ensures that this issue can no longer occur from September 20, 2019 onwards.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified of the pending voluntary recall campaign on April 28, 2020. Owners will be notified of the voluntary recall campaign approximately one week after launch to the dealers on June 20, 2020. A copy of all communications will be provided when available.

Planned Dealer Notification Date : APR 28, 2020 - NR

Planned Owner Notification Date : JUN 20, 2020 - NR

* NR - Not Reported