



IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



This notice applies to your vehicle

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Safety Recall: MTU Chassis and Upfit Rubber Adhesive May Fail

Vehicles Affected: MTU units produced from August 2018 to March 2019

National Highway Traffic Safety Administration (NHTSA) Recall Number: 20V224

Dear Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. LDJ Manufacturing, Inc. has identified a defect which relates to motor vehicle safety in certain MTU truck upfits purchased from August 2018 to August 2019.

What is the concern?

The defect, which is detailed below, can cause the upfit to separate from the chassis during transport and if repairs are not made this could cause a serious accident. LDJ Manufacturing, Inc. recommends that owners not operate the truck upfit until the necessary repair has been performed.

A vehicle manufacturing concern has been identified with the adhesive securing the rubber component between the chassis and the truck upfit which could cause the rubber to loosen from between the chassis

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and the upfitted section. MTU trucks could experience loosening rubber filler with a risk of the rubber filler separating from the truck chassis. If the glue fails, it can allow the rubber to work out from between the chassis and the frame and shifting between the upfit and the chassis could occur during breaking and acceleration. Over time, the bolts that secure the upfit can shear off, which could cause the upfit to separate from the chassis during transport. The movement of the chassis and load could cause bolts securing the tank to the chassis to shear, increasing the risk of a crash.

What will LDJ Manufacturing, Inc. and an authorized LDJ Manufacturing, Inc. service representative do? LDJ Manufacturing, Inc. is carrying out a recall on the vehicle mentioned above. An authorized LDJ Manufacturing, Inc. service representative will inspect the rubber to ensure the rubber filler is secured in the correct location between the chassis and the upfit and will install aluminum brackets to secure the rubber filler. The representative will also install screws and locking washers and nuts onto the upfitted tanks. There will be no charge for this repair under this program.

What should you do?

LDJ Manufacturing, Inc. will remedy the issue without charge to the owner of the vehicle. To have your vehicle repaired, contact Ryan Baarda whose contact information can be found below. Inform Ryan that you received a copy of this notice, provide your vehicle identification number (VIN), and he will assist you in locating an authorized LDJ Manufacturing service representative that can complete the work required under this recall. He will also provide a service bulletin to this representative instructing them how to complete the recall remedy.

How long will it take?

Repairs for impacted trailers are available once the service representative has received the parts needed to make the repairs. Repairs will be reimbursed for up to 1.5 hours for trailers needing aluminum bracket replacement.

What if you have already paid to have repairs completed at another location?

If you have paid to have your upfitted truck repaired prior to receiving this letter, you may be eligible for reimbursement through LDJ Manufacturing, Inc.'s program for reimbursing pre-notification remedies for repairs related to this issue. For more information, please reach out to Ryan Baarda for information on how you can be reimbursed for repairs you have paid out to remedy these matters. Prior repairs will be reimbursed for up to 1.5 hours per truck to have the service work completed.

Attention Leasing Agencies:

If you are the owner of an upfitted truck who is leasing the upfitted truck to another individual using the trailer, federal regulations require that any vehicle lessor receiving this notice must forward a copy of the Owner Letter to the vehicle lessee within ten days.

What should you do if you have further questions?

If you have any questions or concerns, please contact Customer Product Support and Quality Inspector Ryan Baarda at: 866.535.7667 toll-free or 641.620.4037 direct, or email ryanb@thundercreek.com.

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If you have the need to contact LDJ by mail, please use the following address:

LDJ Manufacturing, Inc.
ATTN: Ryan Baarda
1833 IA-163
Pella, IA 50219

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,

Ryan Baarda
Product Support & Quality Inspector