

IMPORTANT SAFETY RECALL NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION CAMPAIGN NO: XXXXXXXX

In response to a recall recently initiated by Freedman Seating Company, this notice is sent to you in accordance with the requirements of 49 CFR 577.13.

April 20, 2020

Dear Valued Partner,

As we are honored to be your partner in serving our industry, it is Driverge's commitment to you to source, select and partner with suppliers that can provide the quality and safety that is equal to our brand. To keep that commitment, long after the sale of a product, we continue to test, monitor, and evaluate every component associated with our brand. In maintaining that commitment to you, our partner, we must inform you of the following information related to a product purchase.

We were recently notified that Freedman Seating Company (FSC) has issued a recall on their 3PT Foldaway and GO-ES 3-point Foldaway seats, manufactured between August 2019 and January 2020, using seat belt retractors that may not be compliant to FMVSS 209. The recalled products have a defect which may increase the risk of occupant injury in the event of a vehicle collision.

We have determined that seats supplied with your Driverge vehicle <u>may</u> be affected by this recall. Please refer to the accompanying documents for the Vehicle Identification Number of the vehicle(s), a detailed description of the defect, how to determine whether your seat is affected, and information on obtaining any necessary repairs and reimbursement. Instruction documents and videos can also be found on the Freedman website at https://www.freedmanseating.com/instructions/m2k-jss-retractor/

<u>Please note that the status of all identified vehicles must be reported to NHTSA through the above link</u> and upon completion of any necessary repair work, the customer **must** file a claim with FSC Customer <u>Service for reimbursement referencing FSC Recall#20E004 on the claim.</u>

Please be reminded that it is a violation of Federal law for a manufacturer or dealer to sell or lease a vehicle covered by this notification until the defect is remedied.

If you have any questions pertaining to this recall, please contact:

Freedman Seating Company 4545 W. Augusta Blvd. Chicago, IL 60465

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Customer Service Recall Contacts

Phone: 800-443-4540 Terry Gogins: Terry.gogins@freedmanseating.com Anthony Lee: Anthony.lee@freedmanseating.com Anna Kurzawa: <u>Anna.kurzawa@freedmanseating.com</u>

Thank you for your prompt review.

Mark Minatel President

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