

Part 573 Safety Recall Report

20V-221

Manufacturer Name : Forest River, Inc.

Submission Date : MAY 01, 2020

NHTSA Recall No. : 20V-221

Manufacturer Recall No. : 10D-1159



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 83

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2016 Forest River Inc. 2016 Rockwood RLT2604WS, WRLT2604WS, Flagstaff FLT26RLWS and WFLT26RLWS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Using production records, along with product change notice for tires population was able to be determined. The 2016 model was changed to 15" tires from 14" tires. The first unit was built at the beginning of the 4th run of production and the last unit was the end of the 12th production run.

Rockwood RLT2604WS – 22

Flagstaff Lite FLT26RLWS – 61

Rockwood RLT2604WS – 36

Rockwood WRLT2604WS - 25

Flagstaff Lite FLT26RLWS – 19

Flagstaff Lite WFLT26RLWS – 3

5/1/2020 - amended model #'s and qty, overall qty did not change

Production Dates : AUG 11, 2015 - OCT 13, 2015

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The slide out actuator is too close the front the tire on the roadside slide out. Under certain conditions, the tire may impact the slide out actuator causing the front roadside tire to fail.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Front roadside tire may fail potentially causing a loss of vehicle control.

Description of the Cause : The 2016 model was changed to 15" tires on the 4th run of units. Previous year had 14" this reduced the amount of clearance between the tire and the wheel.

Identification of Any Warning that can Occur : Tire wear from coming into contact with the slide out actuator.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On March 25th, 2020, Forest River received a batch of VOQ's from NHTSA for review and response. This specific VOQ 11192712 contained a concern of a tire that was damaged by the slide out bracket.

During the week of April 6th, 2020, while researching VOQs sent by NHTSA; Forest River's Office of Corporate Compliance found that there were 3 units in our record with a similar failure to VOQ 11192712. Upon reviewing this information with the Operations Manager of the production plant it was discussed that we had found an opportunity for improvement during this model year and made a running change to improve clearance. It was not believed at the time that the clearance would cause failures to the tires on these units. After we reviewed warranty and complaint data we believe that under certain conditions like heavy loading or heavy jounce the tire may impact the slide actuator and damage the tire.

On April 17, 2020 Forest River's Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide a lift kit that once installed will provide the proper clearance between the tire and the slide out bracket. Forest River will provide the parts and labor free of charge to the consumer. A Forest River dealership will need to perform the repair.

What is the Forest River Customer Service Phone Number? (574) 642-8943

How Remedy Component Differs from Recalled Component : The remedy will be to install a lift kit between the axles and the chassis in order to provide proper clearance between the tire and slide out bracket

Identify How/When Recall Condition was Corrected in Production : Units of this model built after 10/13/2015 used a new frame design giving greater tire clearance.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAY 27, 2020 - MAY 27, 2020

Planned Owner Notification Date : MAY 27, 2020 - MAY 27, 2020

* NR - Not Reported