

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 20, 2020

Mr. Nick Aplin Subaru of America, Inc. One Subaru Drive Camden, NJ 08103

NEF-150SS

20V-218

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Fuel Pump May Become Inoperative/Engine Stall

Dear Mr. Aplin:

This letter serves to acknowledge Subaru of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

SUBARU/ASCENT/2019 SUBARU/IMPREZA/2019 SUBARU/LEGACY/2019 SUBARU/OUTBACK/2019

Mfr's Report Date: April 16, 2020

NHTSA Campaign Number: 20V-218

# **Components:**

FUEL SYSTEM, GASOLINE: DELIVERY: FUEL PUMP

**Potential Number of Units Affected:** 188,207

### **Problem Description:**

Subaru of America, Inc. (Subaru) is recalling certain 2019 Impreza, Outback, Legacy, and Ascent vehicles. The low pressure fuel pump may become inoperative.

## **Consequence:**

If the low pressure fuel pump fails, the engine may stall without the ability to restart the vehicle, increasing the risk of a crash.

# Remedy:

Subaru will notify owners, and dealers will replace the low pressure fuel pump, free of charge. The recall is expected to begin June 5, 2020. Owners may contact Subaru customer service at 1-844-373-6614. Subaru's number for this recall is WRD-20.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

