



YAMAHA MOTOR CORPORATION, U.S.A. 6555 Katella Avenue, Cypress, CA 90630-5101 800-962-7926

IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle, VIN XXXXXXXXXXXXXXXX Model:

April 17, 2020

990136

Dear Yamaha Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Corporation, U.S.A. has decided that a defect which relates to motor vehicle safety exists in certain 2019 XV250K1/K1C (V Star 250) motorcycles. Our records indicate that you own the affected motorcycle shown above.

The reason for this recall: In affected units, an oil passageway in the engine side cover may not be properly machined. As a result, this could cause lack of proper lubrication resulting in severe engine damage that can cause the engine to stall and not restart again, resulting in the possibility of a crash with injury or death.

What Yamaha and your dealer will do: To correct this defect, Yamaha is initiating a Factory Modification Campaign. Affected units must have the engine crankcase cover inspected by removing the oil filter. The procedure takes about 12 minutes to do. Be aware that your Yamaha dealer may need to keep your motorcycle longer.

If the cover was improperly machined, the cover must be replaced. This will take approximately 24 minutes to perform.

There will be no charge to you for this procedure.

What you should do now: Please call your Yamaha dealer to make a service appointment to have the procedure(s) performed. At that same time, you can find out how long they expect to keep your motorcycle to complete this service. Remember to take this letter with you when you take in your motorcycle.

Only ride your motorcycle to the dealership to be inspected. You should avoid riding your affected motorcycle shown above whenever possible until you can get it to the dealer to have this inspection and, if necessary, modification performed.

If you are unable to return to the Yamaha dealer who sold you the motorcycle, this service will be performed by any authorized Yamaha motorcycle dealer. To find a dealer near you, call 1-800-88-YAMAHA or visit the Yamaha website at www.yamaha-motor.com.

If you have had this repair performed before you received this letter, you may be entitled to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this repair. For more information, contact Yamaha Customer Relations at 1-800-962-7926.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need help: If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:
Yamaha Motor Corporation, U.S.A.
Customer Relations Department
P.O. Box 6555
Cypress, CA 90630
Or call: 1-800-962-7926

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Refer to NHTSA recall number **20V-112**.

If you no longer own this Yamaha: If you have sold your motorcycle to another party, please call us toll-free at 1-800-962-7926 with the name and address of the new owner, along with the serial number shown above your name on the address label above.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,
Service Support Group
Yamaha Motor Corporation, U.S.A.