



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 10, 2020

Mr. Jim Olson  
Product and Safety Engineer  
Terex South Dakota, Inc.  
500 Oakwood Road  
Watertown, SD 57201

NEF-150MR  
20V-200

**Subject:** Remote Engine Start/Stop May Become Disabled

Dear Mr. Olson:

This letter serves to acknowledge Terex South Dakota, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TEREX/DIGGER DERRICK/2018-2019

**Mfr's Report Date:** April 7, 2020

**NHTSA Campaign Number:** 20V-200

**Components:**

ELECTRICAL SYSTEM:STARTER ASSEMBLY  
ENGINE

**Potential Number of Units Affected:** 20

**Problem Description:**

Terex South Dakota, Inc. (Terex) is recalling certain 2018-2019 C4045, C4047, C5050, and C7066 Digger Derrick vehicles. Due to an engine computer program error, if the hood switch fails or opens, the remote engine start/stop function becomes disabled.

**Consequence:**

A disabled remote engine start/stop prevents the digger derrick operator from shutting the engine off during hydraulic issues on the digger, increasing the risk of injury.

**Remedy:**

Terex will notify owners, and dealers will reprogram the engine computer program, free of charge. The recall is expected to begin May 1, 2020. Owners may contact Terex customer service at 1-605-882-4000. Terex's number for this recall is SN682.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

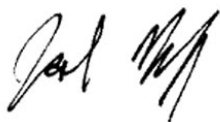
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement