



A **PACCAR** COMPANY

Kenworth Truck Company  
P.O. Box 1000  
Kirkland, Washington 98083-1000  
(425) 828-5000  
(425) 828-5888

June 6, 2020

## **IMPORTANT SAFETY RECALL**

### **Interim Notification**

Subject: Safety Recall 18KWD / 20KWB - Tractor Anti-Lock Brake System (ABS) Lamp Issue  
NHTSA Recall 18V368 / 20V199  
This notice applies to your vehicle; VIN: [REDACTED]

[REDACTED] ##  
[REDACTED] #  
[REDACTED]

Dear Kenworth Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has determined that certain model year 2007 through 2019 C500, T440/T470, T600, T660, T680, T800, T880, and W900 vehicles manufactured during 01/24/2007 through 01/31/2018 fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 121 - Air brake systems and 136 - Electronic Stability Control Systems on Heavy Vehicles.

The Tractor ABS lamp may not illuminate when the vehicle experiences a loss of battery and/or ignition power to the ABS controller. Unknowingly operating a vehicle with an inoperative ABS system could lead to an increased risk of a crash or injury.

If you own multiple vehicles, your vehicles could be on either recall number. Your Kenworth dealer will advise the applicable recall number for each vehicle after the software update becomes available.

<b><i>The problem is...</i></b>	<b>The Tractor ABS Lamp may not illuminate when vehicle experiences a loss of battery and/or ignition power to the ABS controller.</b>
<b><i>What your dealer will do...</i></b>	<b>Dealers will update the vehicle software after the update is available.</b>
<b><i>What you must do ...</i></b>	<b>When you are notified the software update is available, contact your Kenworth Dealer to schedule an appointment for repair</b>

Kenworth has initiated a recall to remedy the issue. **A software update is not yet available to correct this condition.** However, Kenworth is required to notify customers of the existence of the identified issue. Another letter will be mailed when the software becomes available.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service using one of the following:

- Email: Kenworth.Customer.Service@paccar.com with the bulletin number in the subject line
- or
- Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department
- or
- Phone: 425-828-5888

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that the manufacturer or dealer failed or was unable to remedy the issue without charge within a reasonable time following the earliest date upon which updated software becomes available.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Annick Hollingsworth  
Director of Service Platforms  
Kenworth Truck Company