#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 20V-198

**Manufacturer Name:** KTM North America, Inc.

NHTSA Recall No.: APR 06, 2020
Nanufacturer Recall No.: TB2011



#### **Manufacturer Information:**

Manufacturer Name: KTM North America, Inc.

Address: 1119 Milan Avenue

Amherst OH 44001

Company phone: 440-985-3553

## **Population:**

Number of potentially involved: 3,164 Estimated percentage with defect: 1 %

#### **Vehicle Information:**

Vehicle 1: 2019-2020 KTM 790 Adventure

Vehicle Type: MOTORCYCLES

Body Style : OTHER Power Train : GAS

Descriptive Information: The component was only used on KTM 790 79 Adventure and 790 Adventure R

models. Affected units were manufactured between February 14, 2019 and December

2, 2019.

Production Dates: FEB 14, 2019 - DEC 02, 2019

VIN Range 1: Begin: VBKTR3403LM778917 End: VBKTR3400KM758171 ✓ Not sequential

Vehicle 2: 2019-2020 KTM 790 Adventure R

Vehicle Type: MOTORCYCLES

Body Style: OTHER Power Train: GAS

Descriptive Information: The component was only used on KTM 790 79 Adventure and 790 Adventure R

models. Affected units were manufactured between February 14, 2019 and December

2, 2019.

Production Dates: FEB 14, 2019 - DEC 02, 2019

VIN Range 1: Begin: VBKTR3403LM778917 End: VBKTR3400KM758171 ✓ Not sequential

## **Description of Defect:**

Description of the Defect: On affected models during operation there is a possibility that the rear brake

system may fail under extreme conditions. If the rear brake system fails this

may reduce the braking system effectiveness.

FMVSS 1: NR FMVSS 2: NR Description of the Safety Risk: On affected models during use, there is a possibility that the rear brake

system may fail under extreme conditions.

Description of the Cause: Insufficient heat transfer between the hose and the metal fitting that mounts to

the rear brake caliper. The material deviation could lead to a failure of the rear

brake system.

**Identification of Any Warning None** 

that can Occur:

## **Involved Components:**

Component Name 1: NR
Component Description: NR
Component Part Number: NR

## **Supplier Identification:**

## **Component Manufacturer**

Name: J. Juan / Polígono Industrial Camí Ral

Address: C/ Miquel Servet, 21-23

Gavà BARCELONA FOREIGN STATES 08850

Country: Spain

## **Chronology:**

September of 2019 KTM Sportmotorcycle GmbH (the Austrian manufacturer) conducted an investigation of the 790 Adventure/R brake system upon review of customer service claims. Components produced from November 25, 2019, forward have been corrected. As a result of the information received from the supplier, KTM Sportmotorcycle determined a recall should be issued for affected vehicles.

## **Description of Remedy:**

Description of Remedy Program: Official KTM dealers will install a new rear brake line with a longer metal

fitting and copper sealing rings must be installed on all affected motorcycles free of charge to the customers or offer reimbursement of

previously repaired defects covered by this recall.

How Remedy Component Differs A new rear brake line with a longer metal fitting has been developed to

from Recalled Component: improve heat transfer. The new rear brake line along with new copper

sealing rings will be installed on all affected motorcycles.

Identify How/When Recall Condition November 25, 2019

was Corrected in Production:

## **Recall Schedule:**

Description of Recall Schedule: KTM North America is notifying all registered owners of the above-

affected motorcycles by mail and all authorized KTM dealers via KTM

Dealernet an internet based dealer communication system

Planned Dealer Notification Date: APR 06, 2020 - OCT 08, 2021 Planned Owner Notification Date: JUN 01, 2020 - DEC 03, 2021

\* NR - Not Reported