



7 Lake Station Road, Warwick, New York 10990

May 18th, 2020

“IMPORTANT SAFETY RECALL NOTICE”
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
RECALL NO: 20V-196

Attention TransTech Bus Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. No. 577.13, *“Notification to dealers and distributors”*.

TransTech has decided to conduct a recall on behalf of General Motors LLC. The processing of this recall will be performed solely by General Motors and their Dealerships. The defect exists on certain 2019 model year vehicles built on GMC Sierra and Chevrolet Express Chassis’. These vehicles may fail to conform to S7.3 of the Federal Motor Vehicle Safety Standard (FMVSS) 208, occupant crash protection. In these vehicles, the seatbelt – unfastened telltale will not illuminate for approximately five seconds after the ignition is moved to the on or start position. There is no impact to the vehicle’s seatbelt systems, and the telltale will function normally after the five-second delay. A safety risk occurs during the five-second delay, the telltale will not alert the driver that the driver’s seatbelt is unbuckled, however there is no delay in the activation of the seat belt warning chimes. General Motors LLC has identified an error in the programming of the instrument panel cluster (IPC). To remedy the defect GMC / Chevrolet Dealerships will perform a software calibration(reprogram) to the IPC.

Upon receipt of this Recall Notice, Transtech Bus on behalf of General Motors LLC is requesting that you provide notification of this Safety Recall to your customer/owner of the affected vehicles.

To remedy affected units, General Motors LLC Dealerships, GMC for Sienna Chassis’ and Chevrolet for Savanna chassis’ will provide the software calibration(reprogram) at no cost to your customer / owner.

If NHTSA Recall No: 19V-644 has already been performed no further action is required.



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Also enclosed with this letter is a copy of the information that will be sent to each customer. Should you have any vehicles in your stock that require the recall service work, please make certain that these vehicles are corrected. As per Federal Motor Vehicle Safety Standard No. 577.13 which states that it is a, "violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used (including tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied".

If you have any questions about this recall, please contact the appropriate Customer Assistance Center:

GMC	866-996-9463
Chevrolet	800-630-2438

Sincerely,

Customer Support
Trans Tech Bus; a TCI Company
Phone: 855-988-2333
Email: customersupport@transtechbus.com