ISUZU

Isuzu Commercial Truck of America, Inc. 1400 South Douglass Road, Suite 100 Anaheim, California 92806



ATTN: Parts and Service Managers

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance With Federal Law



SAFETY RECALL NOTICE



MAY 2020 Safety Recall NHTSA 20V-195 / TC 2020-143 Campaign Bulletin CB20-N-001A

IMPORTANT SAFETY RECALL

HARNESS INSPECTION AND CLIP REPLACEMENT – 20V-195

(Transport Canada 2020-143)

To: Isuzu Commercial Truck Service Managers and Parts Managers

This notice and Campaign Bulletin CB20-N-001A with sample owner letters are being sent to update you about Safety Recall – Harness Inspection and Clip Replacement in certain Isuzu commercial vehicles.

AFFECTED VEHICLES

• 2018-2020MY Isuzu FTR Vehicles Produced Between February 6, 2018 and February 5, 2020

CONDITION

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in certain 2018-2020MY Isuzu FTR vehicles produced between February 6, 2018 and February 5, 2020. In the affected vehicles, the chassis wire harness outside the relay box was improperly routed. As routed, it can contact the suspension's leaf spring hanger bracket, causing the harness to chafe and the wires to be damaged. Depending on which of the wires within the harness is affected, different systems could be impacted, yielding varying possible results including the possibility of a vehicle stall and/or reduced functionality of the ABS brake system. These results could increase the risk of a crash.

CORRECTION

Isuzu dealers will inspect the chassis harness and install additional clamps to ensure the wire harness is secured away from the hanger bracket. If the wire harness is chafed, it will be repaired or replaced. This service will be performed **free of charge**.

VEHICLES INVOLVED

Involved are certain 2018-2020MY Isuzu FTR vehicles produced between February 6, 2018 and February 5, 2020.

OWNER NOTIFICATION

OWNER NOTIFICATION WILL BEGIN MAY 15, 2020.

Please ensure that all appropriate personnel within your dealership are aware of this Safety Recall – Harness Inspection and Clip Replacement and that the necessary repairs are performed on all affected vehicles either in your inventory or brought into your dealership for repair per the above instructions.

Isuzu Commercial Truck of America, Inc.

Customer Relations Department

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