

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5396
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 18, 2020

Subject: N202303140 - Safety Recall
Brake Line Routing

Models: 2019 Chevrolet Low Cab Forward 4500

To: All General Motors Medium Duty Dealers

General Motors is releasing Safety Recall N202303140 today. The total number of U.S. vehicles involved is approximately 54. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Working Capital Assistance Program (WCAP) Eligibility

Vehicles which were in dealer inventory and did not pass the inspection were eligible for WCA. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-7345 for additional information.

Customer Letter Mailing

The customer letter mailing will begin on May 29, 2020.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated May 19, 2020 or sooner. A list of involved vehicles is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
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