#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 20V-193

**Manufacturer Name:** Isuzu Technical Center of America, Inc.

NHTSA Recall No.: APR 03, 2020
Nanufacturer Recall No.: V2002



#### **Manufacturer Information:**

## **Population:**

Manufacturer Name: Isuzu Technical Center of America, Inc.

Number of potentially involved: 157

Address: 46401 Commerce Center Drive

Estimated percentage with defect : 90 %

Plymouth MI 48170-2473

Company phone: 866-441-9638

#### **Vehicle Information:**

Vehicle 1: 2019-2019 ISUZU NPR GAS

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style: UNKNOWN

Power Train: GAS

Descriptive Information: The recall population was determined through production records of vehicles built on

the night shift between July 8-12, 2019. (30 vehicles)

Production Dates: JUL 08, 2019 - JUL 12, 2019

VIN Range 1: Begin: 54DB4W1B7KS808719 End: 54DB4W1B0KS808934 ✓ Not sequential

Vehicle 2: 2019-2019 ISUZU NPRHD GAS

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style: UNKNOWN

Power Train: GAS

Descriptive Information: The recall population was determined through production records of vehicles built on

the night shift between July 8-12, 2019. (73 vehicles)

Production Dates: JUL 08, 2019 - JUL 12, 2019

VIN Range 1: Begin: 54DC4W1C7KS808703 End: 54DC4W1B4KS808939 ✓ Not sequential

Vehicle 3: 2019-2019 CHEVROLET 4500

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style: UNKNOWN

Power Train: GAS

Descriptive Information: The recall population was determined through production records of vehicles built on

the night shift between July 8-12, 2019. (54 vehicles)

Production Dates: JUL 08, 2019 - JUL 12, 2019

VIN Range 1: Begin: 54DCDW1B8KS808698 End: 54DCDW1BXKS808928 ✓ Not sequential

## **Description of Defect:**

Description of the Defect: The brake line clip(s) for the rear driver side brake line (which is routed inside

the passenger side frame rail) may have been incorrectly installed, potentially allowing the brake line to make contact with a grounding bolt. Repeated contact with the bolt could compromise the rear driver side brake line, leading

to a loss of brake fluid and resulting in a drop in the hydraulic brake pressure and a reduction or loss of the rear driver side braking performance. All of the remaining brakes (front, passenger side rear and parking brake) will continue

to operate normally.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If the rear driver side brake fails, the braking performance of the vehicle can

be reduced, increasing the risk of a crash.

Description of the Cause: A temporary employee on the night shift from July 8-12, 2019 may have mis-

installed a retaining clip, allowing the rear driver side brake line to rub against

the bolt.

Identification of Any Warning If the rear driver side brake line is compromised, the vehicle may leak brake

that can Occur: fluid and the brake malfunction light will illuminate if the brake fluid decreases

below minimum specifications.

#### **Involved Components:**

Component Name 1: Brake Line

Component Description: Hydraulic brake line, routed along passenger side frame, cross over to driver rr

brakes.

Component Part Number: 8983827690

#### **Supplier Identification:**

#### **Component Manufacturer**

Name: NR

Address: NR

NR

Country: NR

# **Chronology:**

See chronology document provided separately.

## **Description of Remedy:**

Description of Remedy Program: Remedy:

Dealers will inspect the brake line to determine if it was properly installed. If not, dealers will replace the brake line assembly if parts are available or will re-position the brake line into the proper position as an interim

measure if parts are not yet available.

Reimbursement Plan:

The affected vehicles are all within warranty period and therefore no

reimbursement plan is needed.

How Remedy Component Differs Remedy component: The brake line will be installed with the retention

from Recalled Component: clip in the proper position.

Recalled component: The brake line was installed with the retention clip

in an improper position.

Identify How/When Recall Condition NR

was Corrected in Production:

#### **Recall Schedule:**

Description of Recall Schedule: Dealer Notification is published today along with Stop Sale and Delivery

notice.

Planned Dealer Notification Date: APR 03, 2020 - APR 03, 2020 Planned Owner Notification Date: MAY 15, 2020 - MAY 15, 2020

\* NR - Not Reported