

SAFETY RECALL NOTICE



ADVENTURE BY DESIGN

10101 Science Drive
Sturtevant, Wisconsin 53177
USA

www.brp.com

April 1, 2020

Subject: **Can-Am® Spyder RT – Emergency Braking Situation: Possible Sudden Loss of Brake**

Dear Can-Am On-Road Dealer / Distributor,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BRP is conducting a safety recall on the 2020 Can-Am Spyder RT.

What is the potential problem?

In emergency braking situations, the support which holds the brake mechanism could break and cause a total loss of braking capacity. This may increase the risk of a crash.

Which models are involved?

Specific serial numbers of model year 2020 Can-Am Spyder RT.

What will BRP do?

- BRP intends to repair involved vehicles, free of charge for the customer.
- BRP is sending a Safety Recall Notice letter to all known registered owners of the involved vehicles to inform them of the safety recall.
- BRP is posting this notice and attached Safety Campaign Bulletin on its BOSSWeb dealer website (www.bossweb.brp.com).
- Information for customers will be posted on its public website (www.can-am.brp.com).

What should you do?

- Do not deliver any involved vehicle that you have in stock as federal law requires you to complete the recall service on these vehicles before retail delivery.
- Contact all your customers who have purchased an affected Can-Am Spyder RT. You must inform them about the recall and must request them to make an appointment to get their vehicle repaired.
- If your customer continues to ride their vehicle, they need to be aware that in the event of an emergency braking situation they may lose all braking capacity. We encourage them to have their vehicle updated promptly.
- Follow all instructions provided in the attached Safety Campaign Bulletin.

Please note that the National Traffic and Motor Vehicle Safety Act provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. The owner may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

BRP prides itself on being an industry leader and providing you, as well as our customers, with the very best information so we can collectively preserve the reputation of our products.

We apologize for any inconvenience this may have caused you or your customers.

Sincerely,

BRP Customer Services Department

-----**COVID-19**-----

In the light of the COVID-19 situation, as local authorities continue to adopt 'Stay at Home' policies in different parts of the world, it may affect the availability of some parts, or slow the process down.

Nonetheless, we are committed to continue to provide you with the safety recall information related to vehicles and we are doing our best to reduce the potential impact that this situation may have on your business.

If you have questions about this notice, please communicate with us:

- By submitting a **BOSSWeb case**. A service representative will communicate with you.

OR

- 1-800-366-6992

Eastern time Monday to Friday from 10:00 AM to 5:00 PM