

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 20V-xxx: CV-Joint / Transfer Case
Date: Wednesday, March 25, 2020 1:25:15 PM

Publish Date: March 25, 2020
From: Technical Service
Expiration Date: April 07, 2020

DCSnet Message
Urgent



Subject: **BMW Recall 20V-xxx: CV-Joint / Transfer Case**





BMW AG is conducting a Voluntary Safety Recall (effective March 25, 2020) on certain Model Year 2013 - 2016 BMW 3 Series Diesel vehicles that were produced between September 14, 2012 and June 30, 2015.

Please review the attached documents for more details.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:

-  [B270120_Recall_Notice\[82039501\].pdf](#)
-  [B270120\[820380d8\].pdf](#)
-  [B270120_2020-F30-31-TransferCase-QA-\(25Mar2020\)\[820380d7\].pdf](#)
-  [B270120_Recall_Notice\[82039501\].pdf](#)
-  [B270120\[820380d8\].pdf](#)
-  [B270120_2020-F30-31-TransferCase-QA-\(25Mar2020\)\[820380d7\].pdf](#)

Recipients: BMW Passenger Cars, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



SIB 27 01 20

RECALL 20V-XXX: CV-JOINT / TRANSFER CASE

2020-03-25

MODEL

E-Series	Model Description	Production Date	Affected engine type
F30	3 Series Sedan	September 14, 2012 – June 19, 2015	N47T
F31	3 Series Sports Wagon	April 17, 2013 – June 30, 2015	N47T

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as “Open” when checked either in AIR, the “Service Menu” of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective March 25, 2020) on certain Model Year 2013 - 2016 BMW 3 Series Diesel vehicles that were produced between September 14, 2012 and June 30, 2015.

The constant-velocity joint, which transfers power between the transfer case and the rear drive shaft, could become worn over time. This could affect power to the rear wheels. Power to the front wheels is maintained but may only be temporary. When the vehicle comes to rest, although the transmission lever could be moved to the “Park” position, the vehicle may not be in Park and could move.

Recall notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Supporting Materials

[picture_as_pdf B270120_2020-F30-31-TransferCase-QA-\(25Mar2020\).pdf](#)

[picture_as_pdf B270120 Recall Notice.pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 20V-xxx: CV-Joint / Transfer Case – B27 01 20

BMW AG is conducting a Voluntary Safety Recall (effective March 25, 2020) on certain Model Year 2013 - 2016 BMW 3 Series models that were produced between September 14, 2012 and June 30, 2015.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Constant-Velocity Joint / Transfer Case
Safety Recall 20V-xyz
Model Year 2013-2016
BMW 3 Series Diesel AWD
*Last Updated 03/25/2020***

- Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**
Certain Model Year 2013-2016 BMW 3 Series Diesel all-wheel-drive (AWD) vehicles in the US, produced between September 2012 and June 2015, are potentially affected.
- Q2. What is the specific issue?**
The constant-velocity joint, which transfers power between the transfer case and the rear drive shaft, could become worn over time. This could affect power to the rear wheels. Power to the front wheels is maintained but may only be temporary. When the vehicle comes to rest, although the transmission lever could be moved to the “Park” position, the vehicle may not be in Park and could move.
- Q3. Why are other BMW Group vehicles not included in this Safety Recall?**
Other vehicles were equipped with a different type of constant-velocity joint.
- Q4. How did BMW Group become aware of this issue?**
BMW Group became aware of this issue through its quality control procedures.
- Q5. Can I determine if this issue exists in my vehicle?**
No.
- Q6. Can I continue to drive my vehicle (before I receive my letter)?**
Yes. However, when you receive a letter requesting you to make an appointment to have this Safety Recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.
- Q7. How will my vehicle be repaired?**
The constant-velocity joint will be replaced. The transfer case will be inspected and, if necessary, replaced for free and will take several hours.
- Q8. Is BMW Group aware of any accidents or injuries in the US, involving these BMW Group vehicles associated with this Safety Recall?**
No.
- Q9. How will I be informed of this Safety Recall?**
Letters will be mailed in May via First Class mail advising owners of this Safety Recall and, if parts are available, to schedule an appointment with an authorized BMW center to have this Safety Recall performed. If parts are not available, a follow-up letter will be mailed when parts become available, advising owners to schedule an appointment to have the Safety Recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealer. To ensure the BMW Group has your most recent contact and vehicle information, please register your BMW vehicle at www.bmwusa.com/myBMW. Registration is free, and will give you access to factory initiated campaigns and other information specific to your vehicle.
- Q10. Do I have to wait for my letter to have my vehicle serviced?**
Yes. BMW is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized BMW center to have this important Safety Recall performed. For the latest updates to this Safety Recall, please visit www.bmwusa.com/recall.