



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 6, 2020

Ms. Helen Riehle
Safety Integrity and Recall Manager
BMW of North America, LLC
300 Chestnut Ridge Road
Woodcliff Lake, NJ 07677

NEF-150DM
20V-185

Subject: Constant-Velocity Joint May Become Damaged

Dear Ms. Riehle:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BMW/328D/2013-2016

Mfr's Report Date: March 26, 2020

NHTSA Campaign Number: 20V-185

Components:

POWER TRAIN:DRIVELINE:CONSTANT VELOCITY JOINT

Potential Number of Units Affected: 8,536

Problem Description:

BMW of North America, LLC (BMW) is recalling certain 2013-2016 328d xDrive sedans and 2013-2015 328d xDrive station wagon vehicles. The constant-velocity joint which transfers power between the transfer case and the rear drive shaft, may become damaged, possibly resulting in loss of power to the rear wheels.

Consequence:

A loss of power to the rear wheels can affect vehicle control, increasing the risk of a crash. Additionally, when the vehicle is parked after a loss of power to the rear wheels and the parking brake is not engaged, unintended rollaway can occur, increasing the risk of a crash or injury.

Remedy:

BMW will notify owners, and dealers will replace the constant-velocity joint and inspect the transfer case, replacing it if necessary, free of charge. The recall is expected to begin May 18, 2020. Owners may contact BMW customer service at 1-800-525-7417.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement