



David J. Johnson
 Director
 Service Engineering Operations
 Ford Customer Service Division

Ford Motor Company
 P. O. Box 1904
 Dearborn, Michigan 48121

May 11, 2020

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: Advance Notice – Safety Recall 20S15
 Certain 2014-2015 Model Year Fiesta and 2014-2016 Model Year Fusion and MKZ Vehicles
 Door Latch Replacement

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Fiesta	2014-2015	Cuautitlan	November 1, 2013 through December 4, 2014
Fusion	2014-2016	Flat Rock	November 1, 2013 through April 27, 2015
		Hermosillo	November 1, 2013 through April 27, 2015
MKZ			

This recall applies to the affected vehicles originally sold in, or currently registered in the following states:

STATES			COUNTRIES
Alabama	Georgia	Nevada	Mexico
Arkansas	Hawaii	Oklahoma	American Samoa
Arizona	Louisiana	Oregon	Guam
California	Mississippi	South Carolina	Northern Mariana Islands
Florida	New Mexico	Texas	Puerto Rico
Utah	Washington		U.S. Virgin Islands

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, the door latches have a pawl spring tab that may break. This condition will typically prevent the door from latching. If the customer is able to latch the door after repeated attempts to shut the door, there is potential the door may unlatch while driving, increasing the risk of injury.

SERVICE ACTION

A complete Dealer Bulletin is expected to be available to dealers by the end of third quarter, 2020, when parts are expected to be available to support this safety recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

CUSTOMER NOTIFICATION

Owner letters are expected to be mailed the week of May 11, 2020 indicating that parts are not yet available to repair vehicles.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in cursive script that reads "D. Johnson".

David J. Johnson