

# Part 573 Safety Recall Report

# 20V-172

**Manufacturer Name :** Mercedes-Benz USA, LLC.**Submission Date :** APR 06, 2020**NHTSA Recall No. :** 20V-172**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Mercedes-Benz USA, LLC.

Address : 13470 International Parkway  
Jacksonville FL 32218

Company phone : 1-877-496-3691

**Population :**

Number of potentially involved : 224

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2020-2020 Mercedes-Benz GLE350

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : GLE350 159 vehicles.

The recall population was determined through production records. For vehicles outside of the affected vehicle population, the rear crossmember is welded according to current production specifications.

Production Dates : SEP 21, 2019 - OCT 28, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2020-2020 Mercedes-Benz GLS450

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : GLS450 45 vehicles.

The recall population was determined through production records. For vehicles outside of the affected vehicle population, the rear crossmember is welded according to current production specifications.

Production Dates : SEP 21, 2019 - OCT 28, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2020-2020 Mercedes-Benz GLE450

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : GLE450 20 vehicles.

The recall population was determined through production records. For vehicles outside of the affected vehicle population, the rear crossmember is welded according to current production specifications.

Production Dates : SEP 21, 2019 - OCT 28, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

## Description of Defect :

Description of the Defect : Mercedes-Benz AG, ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2020 GLE-Class (167 platform) and GLS-Class (X167 platform) vehicles, the tensile strength of the welds on the rear crossmember might not meet current production specifications.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : When the rear towing eye is used for towing, cracks might occur in the weld seams which could lead to the rear crossmember detaching from the vehicle, increasing the risk of a crash for other road users.

Description of the Cause : Due to a production deviation at a supplier, the weld seams on a certain batch of rear crossmembers might not meet the tensile strength specifications.

Identification of Any Warning that can Occur : The customer will not receive an advance warning due to the nature of the failure mechanism.

## Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

## Supplier Identification :

**Component Manufacturer**

Name : MAGNA / COSMA INTERNATIONAL / KAMTEK INC  
Address : 1595 Sterilite Drive  
Birmingham ALABAMA 35215  
Country : United States

## Chronology :

In the end of September 2019, MBAG was made aware of a potential deviation in the welding process of the rear crossmember at its supplier. MBAG launched an investigation together with the supplier to analyze the nature of the deviation and potential effects of not meeting the welding specification for the rear cross member. In November 2019, MBAG requested from the supplier a sample cross-member that was not produced to specification in order to conduct its own analysis. The sample part was shipped from the United States to MBAG, which began to conduct a series of internal load tests. The results indicated that the tensile strength requirements during towing might not meet specification. Further investigations were performed to check the potentially affected batch at the supplier and to identify potentially affected vehicles. On March 13, 2020, MBAG decided to conduct a safety recall.

## Description of Remedy :

Description of Remedy Program : An authorized Mercedes-Benz dealer will replace the rear crossmember on the affected vehicles.

Pursuant to 49 C.F.R. § 577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since none of the involved vehicles would have been previously subject to the condition described and all remain covered under the new vehicle warranty.

How Remedy Component Differs from Recalled Component : Rear crossmember welded according to specification

Rear crossmember - part number - A167 610 04 04  
Rear crossmember - part number - A167 610 99 00  
Nuts - part number - N000 000 00 82 69

Identify How/When Recall Condition was Corrected in Production : A change in the production procedure of our supplier ensures that this issue can no longer occur on vehicles with a production date starting from Oct 29, 2019 onwards.

## Recall Schedule :

Description of Recall Schedule : Dealers will be notified of the pending voluntary recall campaign on March 27, 2020. Owners notified of the voluntary recall campaign by an

Interim letter on April 03, 2020. A copy of all communications will be provided when available.

Planned Dealer Notification Date : MAR 27, 2020 - NR

Planned Owner Notification Date : APR 03, 2020 - NR

\* NR - Not Reported