



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 31, 2020

Mr. Craig Cox
Codes and Compliance Manager
Newmar Corporation
355 N Delaware Street
Nappanee, IN 46550

NEF-150MR
20V-171

Subject: Insufficiently Tightened Brake Caliper Bolts

Dear Mr. Cox:

This letter serves to acknowledge Newmar Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEWMAR/ESSEX/2019-2020
NEWMAR/KOUNTRY STAR/2020
NEWMAR/LONDON AIRE/2019-2020
NEWMAR/MOUNTAIN AIRE/2019
NEWMAR/VENTANA/2019
NEWMAR/VENTANA LE/2019

Mfr's Report Date: March 20, 2020

NHTSA Campaign Number: 20V-171

Components:

SERVICE BRAKES, AIR:DISC:CALIPER

Potential Number of Units Affected: 129

Problem Description:

Newmar Corporation (Newmar) is recalling certain 2019-2020 Essex and London Aire, 2019 Mountain Aire, Ventana LE and Ventana and 2020 Kountry Star motorhomes built on DTNA chassis. The brake caliper mounting bolts may have been insufficiently tightened.

Consequence:

Loose brake caliper mounting bolts can reduce brake effectiveness, increasing the risk of a crash.

Remedy:

Newmar will notify owners, and DTNA dealers will inspect and repair the vehicles, free of charge. The recall is expected to begin May 19, 2020. Owners may contact DTNA customer service at 1-800-547-0712 or Newmar customer service at 1-800-731-8300. Newmar's number for this recall is 20V-127.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

Please identify which company, Newmar or DTNA, will be filing the required recall completion rate reports.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement