



IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

RECREATIONAL VEHICLE **SAFETY RECALL NOTICE**

Safety Recall: 20V-169
Safety Advisory: RC000187
May 2020

«Owner_name»

«Street»

«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thor Motor Coach (TMC) has decided that a non-compliance which relates to motor vehicle safety exists in certain model year 2020 Sequence & Tellaro motorhomes. As a result, TMC is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

It has been decided that on certain model year 2020 Sequence & Tellaro motorhomes, the booth seat belt brackets are missing, therefore, do not meet the strength requirements of FMVSS 210. In the event of a crash, the seat belt anchorages could fail, which could lead to an injury.

What we will do

TMC will be contacting you and your selling dealer to schedule this recall repair. This will be done at no cost to you the owner. The remedy should take approximately 3 hours to perform.

What we need you to do

If you have questions concerning this recall or if you need any assistance, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, by phone at 877-855-2867, or by email at Recalls@TMCRV.com.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from TMC by contacting the **TMC Warranty/Service Department**.

If after contacting TMC Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
Thor Motor Coach

Hanah Klodzinski
Recall Compliance Coordinator
cc: National Highway Traffic Safety Administration (NHTSA)

