

## RC000187 IMPORTANT SAFETY RECALL

Re: VIN

«Dealer\_name»
«Street»
«City», «State» «Zip»

## Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) decided that a non-compliance which relates to motor vehicle safety exists in certain motor homes.

It has been decided that on certain model year 2020 Sequence & Tellaro motorhomes, the booth seat belt brackets are missing, therefore, do not meet the strength requirements of FMVSS 210. In the event of a crash, the seat belt anchorages could fail, which could lead to an injury.

The required action is the installation of the brackets. TMC technicians will be completing the recall repairs on affected units. We will be contacting you directly to schedule this repair at your location.

Dealers that have stock units impacted by this recall can access the full list of affected VINs sold to their dealership by accessing the "Service Campaign" portion of the TMC Advantage Web Portal. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.

If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, by phone at 877-500-1020, or by email at **Recalls@TMCRV.com**.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Hanah Klodzinski Recall Compliance Coordinator

Re: NHTSA Recall No. 20V-169