



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 30, 2020

Ms. Celina Tyler
Consumer Affairs Manager
Thor Motor Coach
P. O. Box 1486
Elkhart, IN 46515

NEF-150KL
20V-167

Subject: Insufficiently Tightened Brake Caliper Bolts

Dear Ms. Tyler:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOR MOTOR COACH/ARIA/2019-2020
THOR MOTOR COACH/VENETIAN/2019-2020

Mfr's Report Date: March 20, 2020

NHTSA Campaign Number: 20V-167

Components:

SERVICE BRAKES, AIR:DISC:CALIPER

Potential Number of Units Affected: 85

Problem Description:

Thor Motor Coach (TMC) is recalling certain 2019-2020 Aria 3401, 3601, 3901, 3902, and Venetian G36, J40, L40, M37, R40, and S40 motorhomes built on DTNA chassis. The brake caliper mounting bolts may have been insufficiently tightened.

Consequence:

Loose brake caliper mounting bolts can reduce brake effectiveness, increasing the risk of a crash.

Remedy:

DTNA will notify owners, and DTNA dealers will inspect and repair the vehicles, free of charge. The recall is expected to begin May 19, 2020. Owners may contact DTNA customer service at 1-800-547-0712 or TMC customer service at 1-877-855-2867.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

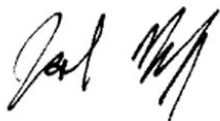
Please provide a copy of owner notification letter being sent by DTNA.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

We understand that DTNA will be filing the required recall completion rate quarterly reports.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Josh Neff".

Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement