

U.S. Department of Transportation

National Highway Traffic Safety Administration

March 24, 2020

Mr. Mike Becker Director of Corporate Compliance Forest River, Inc. 2324 Century Drive Goshen, IN 46528

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150KL 20V-158

Subject: Shifter Cable May Disconnect from Transmission

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COACHMEN/ORION/2016 FOREST RIVER/REV/2016-2017 LONE STAR HANDICAP VANS/L1 VAN/2019-2020

Mfr's Report Date: March 19, 2020

NHTSA Campaign Number: 20V-158

Components:

POWER TRAIN: AUTOMATIC TRANSMISSION: LEVER AND LINKAGE: COLUMN SHIFT

Potential Number of Units Affected: 59

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2016 Coachmen Orion, 2019-2020 Lone Star Handicap Vans, and 2016-2018 Dynamax Rev vehicles. The transmission shifter cable may separate and disconnect from the transmission, causing the vehicle to not perform shifts intended by the driver and the gear shift lever position not matching the actual transmission gear.

Consequence:

The driver may be unaware of the actual gear position and unintended vehicle movement can occur, increasing the risk of a crash.

Remedy:

Forest River will notify owners, and Fiat Chrysler USA dealers will replace the transmission shift cable, free of charge. The recall is expected to begin April 28, 2020. Owners may contact Forest River customer service at 1-800-348-7440 or Chrysler (FCA) Ram Trucks at 1-866-726-4636. Forest River's number for this recall is 51-1149.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

