



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 25, 2020

Mr. Stephen Worrall
Bentley Motors, Inc.
2200 Ferdinand Porsche Drive
Herndon, VA 02116

NEF-150DM
20V-154

Subject: Seat Belt May Not Secure Occupant/FMVSS 210

Dear Mr. Worrall:

This letter serves to acknowledge Bentley Motors, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BENTLEY/BENTAYGA/2018-2020

Mfr's Report Date: March 18, 2020

NHTSA Campaign Number: 20V-154

Components:

SEAT BELTS:REAR

Potential Number of Units Affected: 281

Problem Description:

Bentley Motors, Inc. (Bentley) is recalling certain 2018-2020 Bentayga vehicles equipped with third-row seats. The third-row upper seat belt attachment may not stay connected to the vehicle in the event of a crash. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 210, "Seat Belt Assembly Anchorages."

Consequence:

If the seat belt is not properly secured in the event of a crash, the occupant will not be properly restrained, increasing their risk of injury.

Remedy:

Bentley will notify owners, and dealers will replace the upper seat belt attachment bolt, free of charge. The recall is expected to begin April 27, 2020. Owners may contact Bentley customer service at 1-800-777-6923. Bentley's number for this recall is RE20/06.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the D-post seat belt anchors.

- Please amend your chronology to include the number of warranty claims, field reports, and/or potentially related injuries to this non-compliance.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement