

Service Information Bulletin

March 12, 2020

Lights

63 01 20

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

RECALL CAMPAIGN

This Service Information Bulletin replaces Delivery Stop630007.

MODEL

E-Series	Model Description	Type Code
K21	R nineT	0J03
K22	R nineT Pure	0J13
K23	R nineT Scrambler	0J33
K47	S 1000 R	0D62
K50	R 1250 GS	0J93
K51	R 1250 GS Adventure	0J53
K53	R 1250 R	0J73
K54	R 1250 RS	0J83
K61	K 1600 B	0F53
K67	S 1000 6	0E23
K80	F 750 GS	0B18
K81	F 850 GS	0B19
K82	F 850 GS	0K03
K83	F 900 R	0K13
K84	F 900 XR	0K23

AFFECTED VEHICLES

In order to determine if a specific vehicle is affected by this Campaign, it will be necessary to verify all VIN's through AIR (Aftersales Information Research). Based on the response of the system, either proceed with the repair or take no further action. Please note, VIN's in DCS Vehicle History Check may not appear until 24-72 hours after the release of this bulletin, therefore AIR is the recommended method for determining open campaigns.

NHTSA STATEMENT

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motorcycle covered by this notification until the recall repair has been performed. This means that dealers may not legally deliver new motorcycles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act. Also, you should not sell, lease or deliver any Certified Pre-Owned or used motorcycles subject to a safety recall until the repair is completed. Please follow any special instructions that we provide to you for the return or disposition of recall parts.

SITUATION

Vehicles were produced with an emergency stop signal function in which the brake light flashes during emergency braking. This functionality does not comply with US regulations and therefore must be turned off through recoding (programming) the vehicle.

PRODUCTION SOLUTION

As of Feb 20th, 2020, vehicles without this fault are produced.

SERIES SOLUTION

The vehicle order must be corrected according the following steps:

Step 1: Select Vehicle management / Vehicle modification / Immediate actions

Operations	Vehicle information	Vehicle management	Service plan	Favourites	Workshop/ Operating fluids	Measuring devices
Repair/ maintenance	Troubleshooting	Service functions	Software update	Control Unit Replacement	Vehicle modification	
Retrofit	Conversion	Conversion (coding only)	Removal of Re- trofit/Conversion	Remove conver- sion (coding only)	Immediate actions	

Designation	Selection
Import vehicle order	<input type="checkbox"/>

Reject measures plan Display measures plan

Step 2: Select Next

Vehicle order import

A vehicle order import for vehicle identification number has been requested.

Important!

A vehicle order provided by Technical Support must not be modified.

Carry out the vehicle order import with 'Continue' or exit with 'Cancel'.

Cancel Keyboard Back **Next**

Step 3: Select Online

Vehicle order import

The following import sources are available for the vehicle order import:

Online

Local directory

Cancel Keyboard Back Next

Step 4: Select Build vehicle state

Vehicle order import

There are two vehicle orders for the vehicle. Select a status and confirm with 'Continue'.

Note:
All retrofits/conversions are lost when the version is selected. Contact Technical Support if necessary.

Current vehicle state

Build vehicle state

Cancel Keyboard Back Next

Step 5: Select Next

Vehicle order import

The imported vehicle order differs from the vehicle order saved in the vehicle.

Added vehicle order elements:
\$5AB

Removed vehicle order elements:

'Continue' will remove all the measures previously contained in the measures plan.
Further measures cannot be added until the vehicle order import has been completed.

Cancel **Keyboard** **Back** **Next**

PARTS INFORMATION

No Parts Required

WARRANTY INFORMATION

The repair described in this bulletin is covered under warranty regardless of time or mileage. Reimbursement for this Recall Campaign is through normal claim entry utilizing the following information:

Defect code

00 00 63 04 00	Correction of vehicle order (emergency stop signal)
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FRU number

*61 00 002	Testing software, 3 FRUs
+61 00 502	Testing software, 2 FRUs
61 00 510	Programming control units of vehicle (along with testing software), 2 FRUs

*Main Work: These main labor operations include all repair procedures to complete the task with allowance for necessary ancillary tasks (e.g. visual inspection, lubrication, cleaning parts etc.) and administrative tasks. Only one main labor operation can be claimed per repair visit. All other labor operations for any other line(s) must be claimed using plus code labor operations. Please refer to the Warranty Policy and Procedures Manual regarding add-ons, proper support, documentation, claims submission and archiving requirements as applicable.

QUESTIONS REGARDING THIS BULLETIN

Technical inquires	Please contact the Motorrad Technical Support Group
Warranty inquires	Submit an IDS ticket to the Warranty Department
Parts inquires	Submit an IDS ticket to the Motorrad Parts Department