

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5372
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 6, 2020

Subject: N192284960 01 – Safety Recall
Hood Striker Fracture
Customer Letter Added

Models: 2020 Chevrolet Silverado 2500/3500
2020 GMC Sierra 2500/3500

To: All General Motors Dealers

This bulletin has been updated to include the customer letter. Please disregard all previous copies of N192284960.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin the week of April 6, 2020.

END OF MESSAGE
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