



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 11, 2020

Ms. Donna Baker  
Ford Motor Company  
330 Town Center Drive  
Suite 500/5024  
Dearborn, MI 48126

NEF-150DM  
20V-137

**Subject:** Replacement Blower Motor May Short

Dear Ms. Baker:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/RANGER/2019

**Mfr's Report Date:** March 9, 2020

**NHTSA Campaign Number:** 20V-137

**Components:**

VISIBILITY:DEFROSTER/DEFOGGER SYSTEM:WINDSHIELD:BLOWER

**Potential Number of Units Affected:** 5,384

**Problem Description:**

Ford Motor Company (Ford) is recalling certain 2019 Ranger vehicles previously repaired under recall 19V-726. The Heating, Ventilating and Air Conditioning (HVAC) blower motor that was installed has an improper clearance between an electrical terminal and the conductive base plate that may result in an resistive electrical short.

**Consequence:**

A resistive electrical short increases the risk of a fire.

**Remedy:**

Ford will notify owners, and dealers will inspect and replace the HVAC blower motor, as necessary, free of charge. The recall is expected to begin April 6, 2020. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 20S12.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Ford's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement