



LEISURE  
TRAVEL VANS

# IMPORTANT SAFETY RECALL

March 12, 2020



Triple E Recreational Vehicles  
A Division of Triple E Canada Ltd.

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LEISUREVANS.COM  
TRIPLEERV.COM

«Owner\_Name»  
«Address1»  
«Address2»  
«Address3», «Prov»      «Postal\_Code»

“This notice applies to your vehicle, «Unit»  
VIN #«VIN»  
Coach Serial #«Serial»

Triple E Recreational Vehicles Recall CA#9643-1      20V134

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2020 Wonder motorhomes manufactured between December 10, 2019 & February 28, 2020 fail to conform to Federal Motor Vehicle Safety Standard

### Description of Safety Defect:

The 12V ceiling pot light wiring located in the roof area is routed through an aluminum tubing, which is located in the area near the air conditioner. In the situation where the wiring insulation may come in contact with the raw metal edge it may become worn. The exposed wiring could cause an arcing hazard if it touches the metal tubing. This could cause a spark causing a fire, which could cause bodily injury.

### To Have This Modification Performed:

We request your assistance to have this Safety issue corrected. Included in this mailing are two (2) pieces of split tubing to be inserted over the 12V wiring for the ceiling pot lights. Please follow the enclosed SOP (Standard Operating Procedures) to access this 12V wire in the roof area. If you choose to have your selling dealer or a RV service center perform the recall it will be performed at no charge to you. The time needed to perform the recall is approximately 15 minutes. If you choose to have this Recall performed by a service center other than your dealer, prior authorization is required.

**If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.**

**For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail [recalls@tripleerv.com](mailto:recalls@tripleerv.com) in the subject line "Recall CA#9643-1".**

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall  
Customer Service / Warranty Manager

BW/wcw

Enclosures

2 pcs – Split Tubing  
1 SOP (Standard Operating Procedures)