

# Part 573 Safety Recall Report

## 20V-134

**Manufacturer Name :** Triple E Recreational Vehicles

**Submission Date :** MAR 06, 2020

**NHTSA Recall No. :** 20V-134

**Manufacturer Recall No. :** CA#9643-1



### Manufacturer Information :

**Manufacturer Name :** Triple E Recreational Vehicles

**Address :** PO Box 1230 Winkler MB

Canada 00 R6W 4C4

**Company phone :** 204-325-4361

### Population :

**Number of potentially involved :** 10

**Estimated percentage with defect :** 100 %

**Vehicle Alterer Information :**

Vehicle 1 : 2020-2020 WONDER W24RTB

Descriptive Information : DURING A IN-HOUSE AUDIT OF QUALITY CONTROL WAS PERFORMED AND NOTICED THAT THE 12V CEILING POT LIGHT WIRES ARE NOT PROTECTED WHEN ROUTED THROUGH THE ALUMINUM TUBING IN THE ROOF AREA IN THE SAME PLACE AS THE AIR CONDITIONER. THE UNITS BUILT PRIOR TO DEC. 10/2019 WERE PROTECTED WITH A GROMMET IN THE ALUMINUM TUBING OR PLASTIC SPLIT TUBING WAS USED ON THE WIRING WHEN ROUTED THROUGH THE ALUMINUM TUBING OF THE ROOF NEAR THE AIR CONDITIONER. UNITS AFFECTED IS 5

Production Dates : DEC 10, 2019 - MAR 02, 2020

Vehicle 2 : 2020-2020 WONDER W24MB

Descriptive Information : DURING A IN-HOUSE AUDIT OF QUALITY CONTROL WAS PERFORMED AND NOTICED THAT THE 12V CEILING POT LIGHT WIRES ARE NOT PROTECTED WHEN ROUTED THROUGH THE ALUMINUM TUBING IN THE ROOF AREA IN THE SAME PLACE AS THE AIR CONDITIONER. THE UNITS BUILT PRIOR TO DEC. 10/2019 WERE PROTECTED WITH A GROMMET IN THE ALUMINUM TUBING OR PLASTIC SPLIT TUBING WAS USED ON THE WIRING WHEN ROUTED THROUGH THE ALUMINUM TUBING OF THE ROOF NEAR THE AIR CONDITIONER. UNITS AFFECTS ARE 2

Production Dates : DEC 10, 2019 - MAR 02, 2020

Vehicle 3 : 2020-2020 WONDER W24FTB

Descriptive Information : DURING A IN-HOUSE AUDIT OF QUALITY CONTROL WAS PERFORMED AND NOTICED THAT THE 12V CEILING POT LIGHT WIRES ARE NOT PROTECTED WHEN ROUTED THROUGH THE ALUMINUM TUBING IN THE ROOF AREA IN THE SAME PLACE AS THE AIR CONDITIONER. THE UNITS BUILT PRIOR TO DEC. 10/2019 WERE PROTECTED WITH A GROMMET IN THE ALUMINUM TUBING OR PLASTIC SPLIT TUBING WAS USED ON THE WIRING WHEN ROUTED THROUGH THE ALUMINUM TUBING OF THE ROOF NEAR THE AIR CONDITIONER. UNITS AFFECTED IS 3

Production Dates : DEC 10, 2019 - MAR 02, 2020

**Description of Noncompliance :**

Description of the Noncompliance : THE 12V CEILING POT LIGHT WIRES ARE ROUTED THROUGH AN ALUMINUM TUBING IN THE ROOF WHICH IS IN THE AREA OF THE AIR CONDITIONER AND ARE NOT PROTECTED FROM THE RAW METAL EDGE.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : THE WIRE INSULATION MAY BECOME WORN FROM RUBBING ON THE METAL OPENING OF THE ALUMINUM TUBING, CAUSING THE BARE 12V

Description of the Cause :	WIRE TO TOUCH THE TUBING, CAUSING AN ARCING HAZARD. THIS COULD CAUSE A SMALL SPARK, WHICH COULD CAUSE A POSSIBLE FIRE AND CAUSE BODILY INJURY.
Identification of Any Warning that can Occur :	DURING A CHANGE IN MANUFACTURING PROCESS, THE INSTALLER WAS IMPROPERLY TRAINED IN THE REQUIREMENTS FOR 12V WIRE PROTECTION WHEN ROUTING THROUGH A METAL OPENING.
	THERE COULD BE A POSSIBLE SMELL OF WIRE INSULATION BURNING. THE POSSIBILITY OF THE 12V CEILING POT LIGHTS FLICKERING.

Supplier Identification :

Component Manufacturer

Name :	NR
Address :	NR
	NR
Country :	NR

Chronology :

ON DECEMBER 10/2019 THE MANUFACTURING PROCESS CHANGED. IN THIS CHANGE A TRAINING ERROR OCCURRED, THE INSTALLER DID NOT UNDERSTAND THE REQUIREMENT FOR 12V WIRE PROTECTION WHEN ROUTING THROUGH A METAL OPENING.

Description of Remedy :

Description of Remedy Program :	DEALERS WITH INVENTORY WILL BE SENT AN SOP (STANDARD OPERATING PROCEDURE) TO MAKE THE CORRECTION AS INDICATED. DEALERS WILL SUBMIT A WARRANTY CLAIM FOR REIMBURSEMENT. RETAIL OWNERS WILL BE ADVISED TO CONTACT THEIR SELLING DEALER OR AN RV SERVICE CENTER TO HAVE THIS CONCERN CORRECTED. THE RETAIL OWNERS WILL BE REIMBURSED OR THE SERVICING CENTER WILL BE PAID DIRECTLY BY TRIPLE E RV. A RETAIL OWNER OR SERVICING CENTER WILL BE REIMBURSED FOR COSTS INCURRED FOR REPAIR PRIOR TO THE RECALL NOTIFICATION.
How Remedy Component Differs from Recalled Component :	THE 12V CEILING POT LIGHT WIRE WILL BE ENCASED IN A SPLIT TUBING OR A GROMMET WILL BE INSTALLED TO PROTECT THE WIRE FROM THE METAL EDGES OF THE ALUMINUM TUBING USED IN THE ROOF AREA NEAR THE AIR CONDITIONER.

Identify How/When Recall Condition was Corrected in Production : FEBRUARY 28/2020 THE INSTALLER TRAINING WAS REVIEWED AND MADE AWARE THAT THE WIRING IS TO HAVE A SPLIT TUBING OR A GROMMET IN THE ALUMINUM TUBE WHERE THE WIRE IS LOCATED IN THE ROOF AREA OF THE AIR CONDITIONER. THE TECHNICAL DATA WAS NOT AFFECTED.

### Recall Schedule :

Description of Recall Schedule : NOTIFICATION TO THE DEALERS IS EXPECTED TO BEGIN MID MARCH. NOTIFICATION TO RETAIL OWNERS IS EXPECTED TO BEING MID MARCH.

Planned Dealer Notification Date : MAR 10, 2020 - MAR 13, 2020

Planned Owner Notification Date : MAR 11, 2020 - MAR 16, 2020

### Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :  
Address :  
  
Country :  
Company Phone :

\* NR - Not Reported