



DATE: March 2020
TO: Micro Bird Distributors
SUBJECT: Recall # 20-084-RUS /NHTSA # 20V-133
FROM: Marie Claude Gagnon, Product Cert. and Specification Specialist, Micro Bird

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*.

What is being recalled?

Micro Bird has decided that a defect which relates to motor vehicle safety exists in certain T-Series, G5 and MBII school buses, built on Ford, Ford Transit and GM chassis, manufactured between November 2, 2004 and March 6, 2020 equipped with a rear emergency door retaining device

Why is it being recalled?

The rear emergency door retaining device may prematurely stop working properly.

What is the safety issue?

The rear emergency door retaining device may break apart and/or stop retaining the emergency door in the open position, which may cause the door to close during emergency evacuation of the vehicle.

ATTENTION: The rear emergency door retaining device installed in delivered vehicles - Part 18DZZ001 - is no longer available for purchase and shall not be sold to a final owner or installed in a vehicle. Accordingly, we are asking you to immediately quarantine all units of part 18DZZ001 you have in stock. When available, we will provide recall repair kits for the quarantined parts.

A new rear emergency door retaining device – Part A000978 - has been designed and is currently installed in all new vehicles. It will soon be available for purchase.

What we are asking you to do?

1. Locate and remove any Part 18DZZ001 units you have in stock. These parts may be kept for repair, but should not be installed. Contact us by email at Rec20-084@microbird.com to inform us of the number of Part 18DZZ001 units for which you will need a repair kit.
2. Locate the affected unit(s) in your fleet and contact us by email at Rec20-084@microbird.com to order your repair kit(s). Please note that we do not expect being able to ship repair kits before July 2020.
3. For reimbursement, complete the reply sheet for each repaired vehicle and send it back to Micro Bird Corporation Inc. by fax at 819 475 9633 or by email at Rec20-084@microbird.com or file your reimbursement claim via GOLS. This will enable us to update our files

What will Micro Bird do?

Micro Bird will provide a repair kit as well as field modification instruction to mitigate this recall at no charge. It will be the responsibility of the bus owners to execute the mitigation.

When will the repair kit be available?

Micro Bird do not anticipate being able to start shipping before **July 2020**.

How long will it take?

The time allotted by Micro Bird Inc. for the repair is 6 minutes per vehicle

For more information about this recall, please contact us by email at Rec20-084@microbird.com

We apologize for any inconvenience this action may have caused and we thank you for your cooperation.

Best regards,



Marie Claude Gagnon
Product Certification and Specification Specialist
Micro Bird Corporation Inc.