



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 17, 2020

Ms. Amy Noce
Accounting Manager
Halcore Group, Inc.
3800 McDowell Rd
Grove City, OH 43123

NEF-150MR
20V-128

Subject: Undersized A/C Input Power Cord May Cause Short

Dear Ms. Noce:

This letter serves to acknowledge Halcore Group, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HORTON/TYPE I/2016-2019
HORTON/TYPE III/2016-2019

Mfr's Report Date: March 4, 2020

NHTSA Campaign Number: 20V-128

Components:

EQUIPMENT:ELECTRICAL

Potential Number of Units Affected: 18

Problem Description:

Halcore Group, Inc. (Halcore) is recalling certain 2016-2019 Horton Emergency Vehicles Type I and Type III ambulances. The A/C input power cord for the Sensata inverter may be undersized for certain inverter applications, possibly resulting in an electrical short circuit.

Consequence:

An electrical short circuit increases the risk of a fire or a shock hazard.

Remedy:

Halcore has notified owners, instructing them to contact Sensata for a replacement power cord, free of charge. The recall began March 10, 2020. Owners may contact Halcore customer service at 1-800-447-0343.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

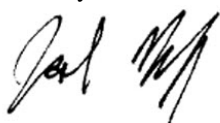
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement