

IMPORTANT SAFETY RECALL

2020 Sonata Tire Selection Label

This is an important Safety Recall.

- Please contact your nearest Hyundai dealer to schedule the repair as soon as possible.
- This repair will be performed at NO CHARGE to you.
- To locate your nearest Hyundai dealer and schedule your appointment please visit:

www.HyundaiUSA.com/Campaign190

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that certain 2020 Sonata vehicles produced by Hyundai Motor Manufacturing Alabama ("HMMA") fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 110, "Tire Selection and Rims." Hyundai is initiating this action to ensure the safety and compliance of its vehicles and the continued satisfaction of Hyundai customers. Our records indicate that your vehicle is affected.

What is the problem?

The tire size specifications set forth in the owner's manual and tire pressure label inside the driver's door may indicate incorrect values for the sidewall aspect ratio, resulting in a failure to comply with Federal Motor Vehicle Safety Standard ("FMVSS") number 110, "Tire Selection and Rims." Incorrect tire size specifications could lead to the installation of the wrong size tires, increasing the risk of a crash.

What will Hyundai do?

Your Hyundai dealer will install new label stickers over the affected areas of the tire pressure label and owner's manual. This procedure will be performed at **NO CHARGE** to you.

What should you do?

Please contact your nearest Hyundai dealer to schedule the recall repair as soon as possible.

The actual time required to perform the installation may take up to one hour, however your vehicle may be needed longer, therefore we recommend scheduling a service appointment to minimize inconvenience.

If you have other questions

If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you believe that the dealer or Hyundai has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to https://www.safercar.gov.

Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

Hyundai Motor America





If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days

No longer own this vehicle?

Changes to your name, address, or if you no longer own this vehicle — Update your information and return this form using the postage-paid envelope enclosed.

Reimbursement Notification

If you paid for repairs related to this recall prior to receiving this notification letter, you may submit your reimbursement request electronically or obtain additional information at www.HyundaiUSA.com/Campaign190 or 1-855-371-9460.

