

# Part 573 Safety Recall Report

# 20V-119

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** FEB 28, 2020

**NHTSA Recall No. :** 20V-119

**Manufacturer Recall No. :** 53-1144



## Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

## Population :

Number of potentially involved : 38

Estimated percentage with defect : 100 %

## Vehicle Information :

Vehicle 1 : 2020-2020 Forest River Inc. Shasta SST240TH and SST260TH

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

**Descriptive Information :** On February 25, 2020, it was found that an error occurred during the design phase of the two subject vehicles' tire width compared to the width of the wheel-well, which was mistakenly overlooked by engineering personnel. The same day, Forest Rivers Office of Corporate Compliance ("OCC") was notified of the issue and was provided with a scope that was determined encompassing all SST240TH and SST260TH models manufactured since their inception.

USA: SST240TH – 8

SST260TH – 30

Production Dates : AUG 22, 2019 - JAN 31, 2020

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

## Description of Defect :

**Description of the Defect :** During a full jounce of the tires' suspension system, the tire may encounter the wheel-well, which may result in tire failure. This could increase the chance of loss of vehicle control and increase the risk of a crash.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** This could increase the chance of loss of vehicle control and increase the risk of a crash.

**Description of the Cause :** The wheel-wells of the vehicles do not allow for sufficient tire clearance during the full jounce of the suspension system.

Identification of Any Warning None  
that can Occur :

## Supplier Identification :

### Component Manufacturer

Name : NR  
Address : NR  
NR  
Country : NR

## Chronology :

On February 19, 2020, a dealership contacted Forest Rivers' Shasta Manufacturing division and indicated that they discovered that the tire had rubbed the inside of the wheel-well. The same day an investigation was launched.

On February 25, 2020, it was found that an error occurred during the design phase of the two subject vehicles' tire width compared to the width of the wheel-well, which was mistakenly overlooked by engineering personnel. The same day, Forest Rivers Office of Corporate Compliance ("OCC") was notified of the issue and was provided with a scope that was determined encompassing all SST240TH and SST260TH models manufactured since their inception.

On February 28, 2020, Forest Rivers Corporate Recall Committee voted to recall.

## Description of Remedy :

Description of Remedy Program : Forest River will provide remedy instructions to replace the equalizers. Forest River will provide all parts and labor needed free of charge to the consumer. An authorized Forest River Dealer will need to perform the remedy to replace the equalizers.

What is the Forest River Customer Service Phone Number? (574)  
528-8717

How Remedy Component Differs from Recalled Component : The replacement equalizer is two inches taller and is part number EQ-310; whereas the recalled equalizer is two inches shorter and is part number 13-104-02.

Identify How/When Recall Condition was Corrected in Production : This condition was corrected in production the week of February 26, 2020

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : APR 08, 2020 - APR 08, 2020

Planned Owner Notification Date : APR 08, 2020 - APR 08, 2020

\* NR - Not Reported